

COORDINATION OF A TWO LEVEL SUPPLY
CHAIN WITH TWO SUBSTITUTABLE ITEMS

A THESIS

SUBMITTED TO THE DEPARTMENT OF INDUSTRIAL
ENGINEERING

AND THE INSTITUTE OF ENGINEERING AND SCIENCES
OF BILKENT UNIVERSITY

IN PARTIAL FULFILLMENT OF THE REQUIREMENTS
FOR THE DEGREE OF
MASTER OF SCIENCE

By

Ağcagül Yılmaz

December 2004

I certify that I have read this thesis and that in my opinion it is fully adequate, in scope and in quality, as a thesis for the degree of Master of Science.

Prof. Ülkü Gürler(Principal Advisor)

I certify that I have read this thesis and that in my opinion it is fully adequate, in scope and in quality, as a thesis for the degree of Master of Science.

Asst. Prof. Emre Berk

I certify that I have read this thesis and that in my opinion it is fully adequate, in scope and in quality, as a thesis for the degree of Master of Science.

Asst. Prof. Alper Şen

Approved for the Institute of Engineering and Sciences:

Prof. Mehmet Baray
Director of Institute of Engineering and Sciences

ABSTRACT

COORDINATION OF A TWO LEVEL SUPPLY CHAIN WITH TWO SUBSTITUTABLE ITEMS

Ağcagül Yılmaz

M.S. in Industrial Engineering

Supervisor: Prof. Ülkü Gürler

December 2004

This study deals with a single period newsboy type inventory problem with two products which can be substituted if one of them is out of stock in a two level supply chain. It is allowed to return some or all of the unsold products to the manufacturer with some credit. The expected chain profit, the expected retailer and the manufacturer profit expressions are derived under general conditions. Special cases are inspected to investigate the conditions under which channel coordination is achieved. It is demonstrated that channel coordination can not be achieved if full credit and full returns are allowed.

Key words: inventory, channel coordination, return contracts.

ÖZET

BİRBİRİ YERİNE DEĞİŞTİRİLEBİLEN İKİ ÜRÜN İÇEREN SATIM YAPISININ ANALİZİ

Ağcagül Yılmaz

Endüstri Mühendisliği Bölümü Yüksek Lisans

Tez Yöneticisi: Prof. Ülkü Gürler

Aralık 2004

Bu çalışmada biri bittiğinde diğerrinin satın alınabildiği iki ürün içeren iki kademeli bir tedarik zincirinde tek dönemli bir envanter problemi incelenmiştir. Satılmayan ürünlerin bir kısmının perakendeciden üreticiye belli bir kredi karşılığında iade edilmesine izin veren bir model oluşturulmuştur. Bu yapı altında beklenen toplam kar, üretici ve perakendeci kar fonksiyonları türetilmiştir. Üretici ve perakendeci arasında koordinasyona izin veren koşulları bulmak için bazı özel durumlar incelenmiştir. Satılmayan tüm ürünlerin tam para karşılığı iade edildiği durumlarda koordinasyonun sağlanmadığı gösterilmiştir.

Anahtar sözcükler. Geri dönüşüm antlaşmaları.

To the memory of my beloved brother Hulusi YILMAZ

ACKNOWLEDGEMENT

I would like to express my sincere gratitude to Ülkü Gürler for her supervision during my graduate study. Her trust, encouragement, patience, understanding and great helps bring this thesis to an end. I feel lucky to have worked with a supervisor like her.

I am indebted to Emre Berk and Alper Sen for showing keen interest to the subject matter and accepting to read and review this thesis.

I am mostly indebted to my family. To my father, Sadettin Yılmaz for his encouragements, understanding, patience and confidence, to my mother Fatma Yılmaz for her prays and altruism. I feel lucky to have my little brother, Sadık Gökalp Yılmaz.

I would like to thank to Esra Buyuktahtakın for her friendship during the last two years. I am grateful to her for her morale support whenever I need.

I also would like to thank to my officemates, Sibel Alumur and Oğuz Şöhret for their friendship. I cannot forget the helps of Banu Yüksel, Zümbül Bulut and Ayşegül Altın and I would like to thank to them for their valuable support.

Contents

- 1 Introduction and Literature Review** **1**

- 2 General Model** **12**
 - 2.1 Total Supply Chain Expected Profit 13
 - 2.2 Retailer’s Expected Profit 15
 - 2.3 Manufacturer Expected Profit 18

- 3 Special Cases** **20**
 - 3.1 Case-1: Full returns with partial credit and no substitution . . . 21
 - 3.2 Case-2: Full returns with partial credit and one-way full substitution 23
 - 3.3 Case-3: One-way full substitution with no returns 25
 - 3.4 Case-4: Full returns with full credit and one-way full substitution 26
 - 3.5 Case-5: Two-way full substitution with no returns 27
 - 3.6 Case-6: Full return with partial credit and two-way full substitution 29

3.7 Case-7: Full return with full credit and two-way full substitution	31
4 Numerical Studies	34
4.1 Channel Coordinating Transfer Payments and Buyback Credits	35
4.2 Further Analysis with Fixed Q_1 and Q_2	36
5 Conclusion	37
A The calculation of the $EP_T(Q_1, Q_2)$	39
B The calculation of the $EP_R(Q_1, Q_2)$	42
C The calculation of the $EP_M(Q_1, Q_2)$	47
D Graphs	50
E Tables	57
F Fortran Codes	66
Bibliography	85

List of Figures

D.1	Six regions giving rise to the total expected profit function . . .	51
D.2	Eleven regions giving rise to the retailer's expected profit function	51
D.3	Case-2 for $Q_1^c = 14, Q_1^c = 31$	52
D.4	Case-6 for $Q_1^c = 30, Q_1^c = 13$	52
D.5	Case-2 for $Q_1 = 13, Q_1 = 20$	53
D.6	Case-2 for $Q_1 = 13, Q_1 = 27$	53
D.7	Case-2 for $Q_1 = 20, Q_1 = 20$	54
D.8	Case-2 for $Q_1 = 20, Q_1 = 27$	54
D.9	Case-6 for $Q_1 = 20, Q_1 = 20$	55
D.10	Case-6 for $Q_1 = 20, Q_1 = 27$	55
D.11	Case-6 for $Q_1 = 27, Q_1 = 20$	56
D.12	Case-6 for $Q_1 = 27, Q_1 = 27$	56

List of Tables

E.1	Case-2:One-way full substitution with partial credit and full returns for $Q_1^c = 14, Q_2^c = 31, d_1 = 4.5, d_2 = 3$	57
E.2	Case-2:One-way full substitution with partial credit and full returns for $Q_1^c = 14, Q_2^c = 31, d_1 = 6, d_2 = 4.5$	58
E.3	Case-2:One-way full substitution with partial credit and full returns for $Q_1^c = 14, Q_2^c = 31, d_1 = 7, d_2 = 5.5$	58
E.4	Case-6:Two-way full substitution with partial credit and full returns for $Q_1^c = 30, Q_2^c = 13, d_1 = 4.5, d_2 = 3$	58
E.5	Case-6:Two-way full substitution with partial credit and full returns for $Q_1^c = 30, Q_2^c = 13, d_1 = 6, d_2 = 4.5$	59
E.6	Case-6:Two-way full substitution with partial credit and full returns for $Q_1^c = 30, Q_2^c = 13, d_1 = 7, d_2 = 5.5$	59
E.7	Parameter sets for case-2	59
E.8	Parameter sets for case-6	60
E.9	Case-2a:One-way full substitution with partial credit and full returns for $Q_1 = 13, Q_2 = 13, s_1 = 0.3, s_2 = 1.46$	60
E.10	Case-2b:One-way full substitution with partial credit and full returns for $Q_1 = 13, Q_2 = 20$	61

E.11 Case-2c:One-way full substitution with partial credit and full returns for $Q_1 = 13, Q_2 = 27$	61
E.12 Case-2d:One-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 13, s_1 = 0.3, s_2 = 1.46$	62
E.13 Case-2e:One-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 20$	62
E.14 Case-2f:One-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 27$	63
E.15 Case-6a:Two-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 20$	63
E.16 Case-6b:Two-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 27$	64
E.17 Case-6c:Two-way full substitution with partial credit and full returns for $Q_1 = 27, Q_2 = 20$	64
E.18 Case-6d:Two-way full substitution with partial credit and full returns for $Q_1 = 27, Q_2 = 27$	65
E.19 Manufacturer's Profit Margin (MPM)and Retailer's Profit Margin(RPM) for product 1 and product 2	65

Chapter 1

Introduction and Literature Review

Supply chain management and contracts between levels of a supply chain have gained considerable attention in the literature in the last decade. A simple supply chain structure with a single product consists of an upstream party, the manufacturer, and a downstream party, the retailer. The retailer orders the product from the manufacturer in advance of a selling season with stochastic demand. The manufacturer produces after receiving the retailer's order and delivers his production to the retailer at the start of the selling season. The manufacturer produces the product at a constant unit cost and charges the retailer a wholesale/transfer payment. The retailer, in turn, sells the product at a unit price. Therefore, supply chain activities begin with a customer order and end when a customer is satisfied.

In this study a simple supply chain structure with a single retailer and a manufacturer, is considered for two perishable products which can be substituted for each other with fixed probabilities. The retailer is also allowed to return some products to the manufacturer according to the contract between the retailer and the manufacturer. The aim is to analyse the system to achieve channel coordination.

There are two main control structures for a supply chain. One of them is the centralized and, the other is the decentralized control structure. Supply chain profit is the total profit to be shared across all supply chain stages. If all decisions are made by a single decision maker with access to all available information, then the total expected supply chain profit is maximized. This is referred to as central control. The resulting total expected profit is described as centralized total expected profit. However, the supply chain members are primarily concerned with optimizing their own objectives. This means neither the manufacturer nor the retailer is in a position to control the entire supply chain, and each has his own incentives and state of information. This is referred to as a decentralized control structure, with resulting decentralized total expected profit.

A main question in supply chain management is how to increase the supply chain performance. The answer to this question helps to understand why the retailer and the manufacturer make certain contract. Optimal supply chain performance requires the execution of a precise set of actions to increase the total supply chain profits. However, those actions are not always in the interest of the members in the supply chain as in the decentralized case, resulting in poor performance.

A contract contains specifications of quantity, price, time and quality. A necessary condition for the adoption of any contractual agreement is that both parties ultimately benefit. One of the advantages of a contract is to share the risk between the retailer and the manufacturer. This is common in contracts. The risk sharing objective focuses on how decentralized total expected profit is to be split between the retailer and the manufacturer. The risks arise from various sources of uncertainty, e.g. market demand, selling price, process yield, product quality, delivery time, and exchange rates. As mentioned in Tsay, Nahmias and Agrawal [23], "suppose that the retailer is required to transmit sales forecasts to the manufacturer. These forecasts are intended to help the manufacturer to make capacity and materials purchasing decisions. However, in most cases no commitment is attached to these forecasts. As a result, the manufacturer assumes a large portion of the risk of demand uncertainty. Not

only might the retailer cancel orders if demand is lower than anticipated, there is an incentive for the retailer to deliberately inflate forecasts as a form of insurance.” Minimum purchase agreements or penalties for returns are often included in contracts to protect the manufacturer against this behavior.

Contracts also facilitate long-term partnerships. Another example given in Tsay [23] is as follows:”Intel might be willing to sell a large portion of its production of a new generation of microprocessors to a single computer maker, such as Dell. The microprocessor may sell for a higher price in open market. However, Intel’s motivation would be to build long-term relationship in the hope that Dell would be a volume purchaser for many years.”

Contracts make the terms of the relationship explicit. Each party’s expectations on lead times, on-time delivery rates and product quality are made legally concrete.

Coordination among the retailer and the manufacturer is a very important issue in supply chain management. Contracts also provide the system-wide performance improvement. The objective is to bring decentralized expected profit closer to centralized expected profit. This is also referred to as the channel coordination objective. If decentralized expected profit is equal to centralized expected profit then the channel efficiency is said to be equal to one. In other words, the customer’s order quantity is equal to the production quantity of a manufacturer that both produces as well as sells the products. The parameter set determination is important to achieve channel coordination.

There are many studies in literature related to contracts in supply chain management. The main concepts in these papers can be classified as follows as in Tsay, Nahmias and Agrawal [23]:

- Specification of decision rights
- Pricing
- Minimum purchase commitments

- Quantity flexibility
- Buyback or return policies
- Allocation rules

The literature review of the above concepts can be seen in the review paper Tsay, Nahmias and Agrawal [23]. Only some papers related to these concepts are referred here. The literature of specification of decision rights can be classified into three groups. Most of the multi-echelon inventory studies of specification of decision rights is on central control, e.g. Clark and Scarf [1], Rosling [12]. Then, the literature is followed by considering how to facilitate the shift from centralized control to decentralized control. (e.g. Lee and Whang [21], Porteus and Whang [14]). Finally, others focus on solutions which transfer decision rights among the various independent agents, see e.g. Blair and Lewis [16]. Another concept is pricing. In most of the traditional inventory models, price paid by the retailer to the manufacturer is fixed. However, more recently, pricing is considered as to be modified by the retailer or both the retailer and the manufacturer. Therefore, both parties have considered the use of quantity discounting as a coordination mechanism discussed in Monahan [8], Lee and Rosenblatt [10]. A main paper considering the role of pricing in channel coordination is by Jeuland and Shugan [6]. They compared the optimality conditions with and without coordination. Other studies with pricing are extensions of this study. In traditional studies, the retailer can order any quantity from the manufacturer at any time. However, this is undesirable from the manufacturer's point of view for a variety of reasons. The most important reason is the bullwhip effect. The retailer makes no order for a long time due to waiting for the cumulative demand to become sufficiently large. This causes an increase in demand variance. So, minimum purchase agreement can be a solution to this problem. Moreover, a minimum purchase commitment may also require special pricing terms to attract the retailer. In fact, more than one of these categories are included in many studies. The minimum commitment per period is studied by many researchers, e.g. Anupindi and Akella [15]. In quantity flexibility, the retailer may deviate from the minimum purchase

commitment. Three questions may arise from quantity flexibility: How should the retailer behave given the available flexibility, how should the manufacturer behave given the flexibility promised the retailer and what would be the cost and the benefit to each party of changes to parameters of the agreement. In the literature, these three questions are tried to be answered. The last issue is allocation rules. Allocation issues arise when multiple retailers compete for a product. There are mainly two papers, Cachon and Lariviere [18] and Cachon and Lariviere [19]. Cachon and Lariviere [18] model a single-period, single supplier, multi-retailer supply chain where the supplier's production capacity is limited and each retailer's stocking level is private information. The other paper considers a one-supplier, two-retailer supply chain in a two-period environment. These two papers show the effect of allocation on supply chain behavior and performance. But, they do not specify what allocation policies might be optimal.

In Tsay, Nahmias and Agrawal [23], some types of supply contracts are mentioned to coordinate the newsvendor and to divide the supply chain's profit. Some examples of contracts are sales rebate contract, quantity flexibility, wholesale price contracts, buyback contract, and revenue sharing contract. Each one coordinates by inducing the retailer to order more than he would with just a wholesale price contract. Quantity flexibility contract induces the retailer by giving the retailer some refund when demand is lower than order quantity. Only some percentage of unsold products can be returned for full credit to the manufacturer in quantity flexibility contract. The sales rebate contract induces the retailer by giving the retailer some incentive when demand is greater than a threshold t . So, the retailer purchases the units sold above threshold t for less than their cost of production. In revenue-sharing contract, the manufacturer gets some credit per unit sold to the retailer plus the retailer gives the manufacturer some percentage of his revenue. In buyback contract, all unsold products can be returned to the manufacturer for partial credit. In fact, revenue sharing is equivalent to buyback contract when some mathematical relationship is satisfied between the percentage shared and the partial credit.

To summarize, there are a large number studies relating to the coordinating contracts. However, it is not easy to set the conditions under which one contract must be preferred over the other. A simple contract is particularly desirable if the contract's efficiency is high (the ratio of supply chain profit with the contract to the supply chain's optimal profit) and if the contract designer gets the lion's share of supply chain profit.

When the number of products that the retailer stocks is large, stock control becomes more difficult. Especially if these products can be substituted for each other with a fixed probability. Moreover, the retailer may return some or all unsold product to the manufacturer, possibly for only partial credit. There are several motivations for a manufacturer to accept a returned product. A manufacturer may want to have a return policy to enhance the retailer for the popularity of his products. Alternatively, a manufacturer may want to accept returns to rebalance inventory among retailers when there are more than one retailer.

Before getting started to explaining the model considered in this study, let us mention about the related literature. There are many papers related to return strategies and substitutability. One of the earliest studies for channel coordination and buyback contracts is Pasternack [9]. In Pasternack [9], a manufacturer produces a single product for sale to a retailer, the product has a relatively short shelf or a demand life, and the retailer places only one order with the manufacturer. The manufacturer sets the wholesale price and the market selling price is fixed, so the only decision for the retailer is the order quantity. The classical newsboy setting is considered, in which the demand is for a single period and the inventory is not carried forward into the future. The single-period inventory model is frequently used to analyze stocking levels for perishable or short shelf-life products. Typical products are newspapers, seasonal items, fashion items, etc. Using a single-period inventory model, Pasternack [9] finds that neither a policy allowing for unlimited returns at full credit, nor the one allowing for no returns is efficient to achieve channel coordination. Pasternack [9] determines that the coordination of the channel can be achieved by a buyback contract allowing for full returns

at a partial credit. The efficient prices can be set in a way that guarantees Pareto improvement. In order to implement an efficient contract, guaranteeing Pareto improvement is necessary in order to insure retailer's participation. In Pasternack [9] different channel coordinating prices paid by the retailer to the manufacturer per unit and credits per unit paid by the manufacturer to the retailer per unit for returned products lead to different ways of splitting the channel profit between the manufacturer and the retailer. However, how does or should the manufacturer pick implementable prices is not addressed.

In another paper, Lau [22] suggests a model for designing the pricing and return-credit strategy for a monopolistic manufacturer of single-period products. The manufacturer determines the unit price to be charged from the retailer (C) and the unit credit to be given to the retailer for units returned (V) given the unit manufacturing cost, the unit retail sale price, the risk attitude of himself and the retailer and the demand uncertainty. The order quantity is set by the retailer after taking the manufacturer's decisions. Also, retailer has an enforceable minimum profit requirement. The major purpose of the study is to see whether it is desirable from the manufacturer's perspective to grant return credits and how the manufacturer should coordinate the pairs of credit and price with changing channel efficiencies. These channel efficiencies show how much the channel coordination is achieved. The findings derived from the model are:

- The manufacturer can usually design a C, V that gives himself the lion's share of the profit unless an external force supports the retailer
- The optimal return policy can range from 'no returns allowed' to 'unlimited returns with full credit' depending on the risk attitudes of the retailer and the manufacturer.

In another study by Padmanabhan and Png [20], a manufacturer uses a buyback contract to manipulate the competition between retailers. Buyback contract intensifies the degree of competition between the retailers. More intense retail competition means lower retailer prices, greater sales. As a result,

manufacturer gets larger profits. Emmons and Gilbert [24] study buyback contracts with a retail price setting newsvendor. In their study, the retail commit to both a stocking quantity and a price at which to sell a product prior to the selling season. Donohue [27] studies buyback contracts in a model with multiple production opportunities. Also, the model improves demand forecasts. In fact, there are substantial literature on buyback contracts. However, the studies by Pasternack [9] and Lau [22] are more related to our problem.

Regarding the inventory control of substitutable products, one of the early papers is by Ignall and Veinott [2]. They developed conditions under which the myopic solution (a solution of minimizing expected cost in the current period line) is optimal also in the long run. Their result can be applied to our problem to determine the long run optimum. We do not deal with the difficult multi-period problem. However, if one is interested in the multi-period problem, then it is possible to deal by using the paper of Ignall and Veinott [2]. Their work was extended by Deuermeyer [5]. He studied a multi-product inventory system with interdependent demand , showed that the rate of substitution is age dependent.

McGillivray and Silver [4] investigated the effects of the substitutability on stocking control rules and inventory costs for the case in which all items have the same unit variable cost and shortage penalty. Their model assumed that if an item is out of stock there is a fixed probability of the customer to substitute another available item. They considered the case of total substitutability (probability of substitution equaling one) and compared this with the case of no substitutability to obtain limits on the potential benefits achievable from substitution. Focusing on the two item case they used simulation to develop costs as well as a heuristic approach for establishing order up to levels. Their results indicated that a consequence of full substitutability would be a decrease in the total optimal order quantity. However, substitutability would be of little consequence when the number of substitutable items stocked is low and probabilities that customers will accept substitutes small.

Parlar and Goyal [7] studied a two product single period inventory model

in which substitution occurs in a probabilistic sense. That is, if one good is out of stock but there is a surplus of other good at the end of the period, the substitution will occur with some constant probability. Their model also assumed that revenue received for a good is unaffected by the substitution. They showed that the total profit function is concave for a wide variety of problem parameters and developed necessary conditions for an optimal solution.

Parlar [11] used a game theoretic approach to model two independent decision makers whose products can be substituted if one becomes out of stock. He showed that there exist a Nash equilibrium solution.

Pasternack and Drezner [13] considered a stochastic model for two products which have a single period inventory structure and which can be used as substitutes for each other. Substitution occurs with probability one, but at a different revenue level. They proved that the expected profit function is concave. This allows to find optimum stocking levels for the case of single substitution with that there is no substitution. They found that if revenue obtained from substitution of one product exceeds the other product, one will order more from that product. They demonstrated that for the case of single substitution total optimum order quantities can decrease or increase with the substitution revenue depending on the problem parameters.

Matthews [3] suggested a model for the manufacturer to optimize his stocking strategy for a periodic review/replenishment system for multi-period case. The model was two stage linear program for n items and there was demand transfer among them. Optimal replenishment cycle is taken as constant and known to see how the net profit changes. It is seen that rates of sale depends on primary demands of items, inventory position of other items for a state, and percentage of demand transferring from an out of stock item to an other item.

Drezner, Gurnani and Pasternack [17] presented an economic order quantity model when two products are available and one can be substituted for the other. They considered three cases, when there is no substitution between

the products, when there is full substitution between the products and when there is partial substitution between the products. It is observed that full substitution is never optimal; only partial substitution or no substitution may be optimal. However, they considered the full substitution as the demands for both products are combined to create one order for one product only. This means order quantity of one product is zero. Also, they presented an algorithm to compute the optimal order quantities.

Gurnani and Drezner [25] considered a deterministic nested substitution problem where there are multiple products which can be substituted one for the other. The trade-off in the substitution process is as follows: a cheaper, more generic product can be substituted for a more expensive and less generic product by incurring an extra cost of transformation. On the other hand, less generic product is hold in inventory for higher holding inventory cost. They formulated the problem to determine the optimal run-out times, so to determine the optimal order and substitution quantities.

Smith and Agrawal [26] developed a probabilistic demand model for items capturing the effects of substitution and a methodology for selecting item inventory models so as to maximize total expected profit, subject to given resource constraints. Inventory optimization includes both the selection of which items to stock and the stock levels for each item. They gave examples to see the behavior of the optimal inventory policies, using negative binomial demand distribution. The major insights are as follows: optimal assortment and inventory levels are significantly effected by substitution; policies derived from ignoring substitution effects can be less profitable than those that incorporating substitution effects; substitution effects can reduce the optimal assortment size and with substitution effects, it is not always optimal to stock the most popular items, even when all items are equally profitable.

In this thesis, we consider a simple supply chain structure with a retailer and a manufacturer, for two substitutable products According to the contract between the manufacturer and the retailer, the retailer is allowed to return some unsold products to the manufacturer. General expressions are derived for the

expected total profit of the supply chain, the expected profit of the retailer and the expected profit of the manufacturer. Some special cases, regarding the substitution probabilities and return proportions are considered to obtain the necessary conditions for channel coordination. Negative binomial distribution is considered for numerical studies.

It is found that when substitutability is concerned either one-way or two-way full substitution (a policy of allowing for unlimited returns for partial credit) is system optimal. As in Pasternack [9], it is observed that full credit full return contracts can not achieve system coordination.

Organization of the thesis is as follows:

In Chapter 2, the general model is introduced and the expected profit expressions are provided. In Chapter 3, special cases are considered and necessary conditions to achieve channel coordination are obtained. Results of our numerical study are presented in Chapter 4. Finally, in Chapter 5 concluding remarks are made and future research directions are stated.

Chapter 2

General Model

In this study, we consider a single period newsboy type inventory problem with two substitutable products in a two level supply chain, consisting of a retailer and a manufacturer.

Among several contract types that are discussed in the literature, we focus on the case where the retailer is allowed to return some or all of the unsold products to the manufacturer with partial or full credit. Our set-up is similar to that of Pasternack [9] except that we generalize his study for two substitutable products.

We first derive the expressions for the total expected channel profit, manufacturers expected profit and the retailer's expected profit under general model parameters. We then investigate the special cases for channel coordination. In particular, we say that coordination is achieved if the retailer's order quantity is the same as the production quantity of the manufacturer that both produces and directly sells to the market as in Pasternack [9].

Throughout the study we assume that the original demand to each product is satisfied first. If there is excess inventory from one product and there is excess demand in the other, a portion of this excess demand is satisfied from the other available product.

Let us first introduce the notation. For product i , $i = 1, 2$; the manufacturing cost is c_i and d_i is the price paid by the retailer to the manufacturer. Credit paid by the manufacturer to the retailer for returned item i is denoted by s_i . Q_i is the order quantity for product i to be determined by the retailer. The percentage of the order quantity Q_i which the retailer can return to the manufacturer for a credit of s_i per item i is R_i . X is the random demand for item 1 with density (or probability mass function) $f(x)$ and distribution function $F(x)$. Y is the random demand for item 2 with density (or probability mass function) $g(y)$ and distribution function $G(y)$. A customer will accept a unit of item 2 when item 1 is out of stock with probability a for sale price p_2 . The probability of accepting a unit of item 1 when item 2 is out of stock for a sale price p_1 is b . We also assume that;

$$c_i \leq d_i \leq p_i \quad (1)$$

There is no salvage cost and goodwill cost unlike in Pasternack(11).

In the following sections, the expressions for the expected total supply chain profit, the retailer's expected profit and the manufacturer's expected profit are obtained.

2.1 Total Supply Chain Expected Profit

Using the above notation and the assumptions, we aim to derive the expression for the total expected profit of the supply chain, which will be denoted by $EP_T(Q_1, Q_2)$. Total expected profit of the supply chain is obtained by considering the case where the producer sells the products directly to the customer and is not involved in any contracts with a retailer.

Note that, initially, when Q_1, Q_2 units are produced, a cost of $c_1Q_1 + c_2Q_2$ is incurred. In addition, we have considered six profit expressions $\pi_a, \pi_b, \pi_c, \pi_d, \pi_e, \pi_f$ over their respective regions when respective demands ($X = x, Y = y$) are realized as described below. The derivation of the expression

for $EP_T(Q_1, Q_2)$ can be more easily followed by referring to Figure D.1 in Appendix-D.

In region a , demands for both products are less than their inventory levels and profit expression is;

$$\pi_a = p_1x + p_2y \quad x \leq Q_1, y \leq Q_2 \quad (a)$$

In region b , demand for product 1 exceeds its inventory level but the excess demand can be fully satisfied by product 2 and profit expression is;

$$\pi_b = p_2y + p_2a(x - Q_1) + p_1Q_1 \quad x \geq Q_1, y \leq Q_2, a(x - Q_1) < Q_2 - y \quad (b)$$

In region c , demand for product 1 exceeds its inventory level and the excess demand can only be partially satisfied by product 2 and profit expression is;

$$\pi_c = p_1Q_1 + p_2Q_2 \quad x \geq Q_1, y \leq Q_2, a(x - Q_1) > Q_2 - y \quad (c)$$

In region d , demands for both products are greater than their inventory levels and profit expression is;

$$\pi_d = p_1Q_1 + p_2Q_2 \quad x \geq Q_1, y \geq Q_2 \quad (d)$$

In region e , demand for product 2 exceeds its inventory level and the excess demand can only be partially satisfied by product 1 and profit expression is;

$$\pi_e = p_1Q_1 + p_2Q_2 \quad x \leq Q_1, y \geq Q_2, Q_1 - x < b(y - Q_2) \quad (e)$$

In region f , demand for product 2 exceeds its inventory level and can be fully satisfied by product 1 and profit expression is;

$$\pi_f = p_1x + p_1b(y - Q_2) + p_2Q_2 \quad x \leq Q_1, y \geq Q_2, Q_1 - x > b(y - Q_2) \quad (f)$$

Total supply chain expected profit expression, $EP_T(Q_1, Q_2)$, is obtained by integrating these profit expressions over their respective regions plus $-c_1Q_1 - c_2Q_2$. Proof of this derivation is given in Appendix A.

Proposition 2.1.1:

Under the assumed model, the total expected profit of the supply chain is given by:

$$\begin{aligned} EP_T(Q_1, Q_2) &= -p_1 \int_0^{Q_1} F(x)G(Q_2 + \frac{(Q_1 - x)}{b})d(x) + (p_2 - c_2)Q_2 \\ &\quad - p_2 \int_0^{Q_2} G(x)F(Q_1 + \frac{(Q_2 - x)}{a})d(x) + (p_1 - c_1)Q_1 \quad (1) \end{aligned}$$

2.2 Retailer's Expected Profit

We consider a hierarchical situation in which the retailer determines the order quantity to purchase from the manufacturer. The retailer's expected profit, $EP_R(Q_1, Q_2)$, is derived below. The derivation is based on considering the profit in several realizations as seen in Figure D.2 in Appendix-D.

Suppose the retailer orders Q_1 and Q_2 units of products with a cost given by $d_1Q_1 + d_2Q_2$. We consider the profit in eleven possible regions from a to k according to the realized demand ($X = x, Y = y$).

In region a , $x \leq (1 - R_1)Q_1, y \leq (1 - R_2)Q_2$, demand for product 1 is less than $(1 - R_1).Q_1$ and demand for product 2 is less than $(1 - R_2).Q_2$ and unsold ones are returned to the manufacturer for the permitted return percentage R_1 and R_2 and profit expression is;

$$\pi_a = p_1x + p_2y + R_1Q_1s_1 + R_2Q_2s_2 \quad (a)$$

In region b , $x \leq (1 - R_1)Q_1, (1 - R_2)Q_2 \leq y \leq Q_2$, demand for product 1 is less than $(1 - R_1).Q_1$ and demand for product 2 is in between $(1 - R_2).Q_2$ and Q_2) and unsold product 1 is returned for permitted return percentage R_1 , all unsold product 2 are returned to the manufacturer and profit expression is;

$$\pi_b = p_1x + p_2y + R_1Q_1s_1 + (Q_2 - y)s_2 \quad (b)$$

In region c , $y \geq Q_2, Q_1 - (x + b(y - Q_2)) > R_1Q_1$, demand for product

2 exceeds its inventory level but the excess demand can be fully satisfied by product 1 and $R_1.Q_1$ amount of product 1 is returned to the manufacturer and profit expression is;

$$\pi_c = p_1x + p_1(b(y - Q_2)) + R_1Q_1s_1 + p_2Q_2 \quad (c)$$

In region d , $y \geq Q_2, Q_1 - (x + b(y - Q_2)) < R_1Q_1, x + b(y - Q_2) < Q_1$, demand for product 2 exceeds its inventory level but the excess demand can be fully satisfied by product 1 and all unsold amount of product 1 is returned to the manufacturer, and profit exppression is;

$$\pi_d = p_2Q_2 + p_1(x + b(y - Q_2)) + (Q_1 - x - b(y - Q_2))s_1 \quad (d)$$

In region e , $y \leq (1 - R_2)Q_2, (1 - R_1)Q_1 \leq x \leq Q_1$, demand for product 1 is in between $(1 - R_1).Q_1$ and Q_1) and for product 2 demand is less than $(1 - R_2).Q_2$ and all unsold product 1, $R_2.Q_2$ amount of product 2 are returned to the manufacturer, and profit expression is;

$$\pi_e = p_1x + p_2y + R_2Q_2s_2 + (Q_1 - x)s_1 \quad (e)$$

In region f , $(1 - R_1)Q_1 \leq x \leq Q_1, (1 - R_2)Q_2 \leq y \leq Q_2$, demand for product 1 is in between $(1 - R_1).Q_1$ and Q_1) and for product 2 is in between $(1 - R_2).Q_2$ and Q_2) and all unsold product 1 and 2 are returned to the manufacturer, and profit expression is;

$$\pi_f = p_1x + p_2y + (Q_1 - x)s_1 + (Q_2 - y)s_2 \quad (f)$$

In region g , $x \geq Q_1, Q_2 - (y + a(x - Q_1)) > R_2Q_2$, demand for product 1 exceeds its inventory level but the excess demand can be fully satisfied by product 2 and $R_2.Q_2$ amount of product 2 is returned to the manufacturer, and profit expression is;

$$\pi_g = p_2y + p_2(a(x - Q_1)) + R_2Q_2s_2 + p_1Q_1 \quad (g)$$

In region h , $x \geq Q_1, Q_2 - (y + a(x - Q_1)) < R_2Q_2, y + a(x - Q_1) < Q_2$, demand for product 1 exceeds its inventory level but the excess demand can be fully satisfied by product 2 and all unsold amount of product 2 is returned

to the manufacturer, and profit expression is;

$$\pi_h = p_1 Q_1 + p_2(y + a(x - Q_1)) + (Q_2 - y - a(x - Q_1))s_2 \quad (\text{h})$$

In region i , $x \geq Q_1, y \geq Q_2$, demands for both products are greater than their inventory levels, and profit expression is;

$$\pi_i = p_1 Q_1 + p_2 Q_2 \quad (\text{i})$$

In region j , $y \geq Q_2, x + b(y - Q_2) < Q_1, x < Q_1$, demand for product 2 exceeds its inventory level and the excess demand can only be partially satisfied by product 1, and profit expression is;

$$\pi_j = p_1 Q_1 + p_2 Q_2 \quad (\text{j})$$

Finally, in region k , $x \geq Q_1, y + a(x - Q_1) < Q_2, y < Q_2$, demand for product 1 exceeds its inventory level and the excess demand can only be partially satisfied by product 2, and profit expression is;

$$\pi_k = p_1 Q_1 + p_2 Q_2 \quad (\text{k})$$

Retailer's expected profit expression, $EP_R(Q_1, Q_2)$, is obtained by integrating these profit expressions over their respective regions plus $-d_1 Q_1 - d_2 Q_2$. The proof of this expression is given in the Appendix B.

Proposition 2.2.1:

Under the assumed buyback and return contract the retailers expected profit is given by:

$$\begin{aligned} EP_R(Q_1, Q_2) = & - p_1 \int_0^{Q_1} F(x)G(Q_2 + \frac{(Q_1 - x)}{b})d(x) + (p_2 - d_2)Q_2 \\ & - p_2 \int_0^{Q_2} G(x)F(Q_1 + \frac{(Q_2 - x)}{a})d(x) + (p_1 - d_1)Q_1 \\ & + F(Q_1)s_2 \int_{R_2 Q_2}^{Q_2} G(y)d(y) + G(Q_2)s_1 \int_{R_1 Q_1}^{Q_1} F(x)d(x) \\ & + \int_{Q_2}^{\infty} \int_{R_1 Q_1 - b(y - Q_2)}^{Q_1 - b(y - Q_2)} [Q_1 - x - b(y - Q_2)]s_1 dF(x)dG(y) \end{aligned}$$

$$\begin{aligned}
& + R_1 Q_1 s_1 \int_{Q_2}^{Q_2 + \frac{\overline{R_1} Q_1}{b}} F(\overline{R_1} Q_1 - b(y - Q_2)) dG(y) \\
& + \int_{Q_1}^{\infty} \int_{\overline{R_2} Q_2 - a(x - Q_1)}^{Q_2 - a(x - Q_1)} [Q_2 - y - a(x - Q_1)] s_2 dG(y) dF(x) \\
& + R_2 Q_2 s_2 \int_{Q_1}^{Q_1 + \frac{\overline{R_2} Q_2}{a}} G(\overline{R_2} Q_2 - a(x - Q_1)) dF(x) \quad (2)
\end{aligned}$$

In the above expressions $\overline{R}_i = 1 - R_i$, $i = 1, 2$.

2.3 Manufacturer Expected Profit

Now, we consider the expected profit of the manufacturer under the buyback contract with the retailer. Figure D.2 in Appendix-D can also be used to derive the expected profit of the manufacturer. The paid money to the retailer for returned products are calculated for each subcases. Then the derivation, $EP_M(Q_1, Q_2)$, is based on considering the profit earned $Q_1(d_1 - c_1) + Q_2(d_2 - c_2)$ minus the money paid to retailer for returned products calculated in each region in Figure D.2 in Appendix-D.

Note that since

$$EP_T(Q_1, Q_2) = EP_R(Q_1, Q_2) + EP_M(Q_1, Q_2)$$

We have

$$EP_M(Q_1, Q_2) = EP_T(Q_1, Q_2) - EP_R(Q_1, Q_2)$$

However, for verification purposes we also separately derived this expression as described below.

We have the following expressions for the money paid back to the retailer in different regions;

$$\pi_a = R_1 Q_1 s_1 + R_2 Q_2 s_2 \quad (a)$$

$$\pi_b = R_1 Q_1 s_1 + (Q_2 - y) s_2 \quad (b)$$

$$\pi_c = R_1 Q_1 s_1 \quad (\text{c})$$

$$\pi_d = (Q_1 - x - b(y - Q_2))s_1 \quad (\text{d})$$

$$\pi_e = R_2 Q_2 s_2 + (Q_1 - x)s_1 \quad (\text{e})$$

$$\pi_f = (Q_1 - x)s_1 + (Q_2 - y)s_2 \quad (\text{f})$$

$$\pi_g = R_2 Q_2 s_2 \quad (\text{g})$$

$$\pi_h = (Q_2 - y - a(x - Q_1))s_2 \quad (\text{h})$$

In region i, j and k no money is returned to the retailer. Therefore, we have:

$$\pi_i = \pi_j = \pi_k = 0$$

Manufacturer's expected profit, $EP_M(Q_1, Q_2)$, is obtained by subtracting the total integrated profit expressions over their respective regions from $Q_1(d_1 - c_1) + Q_2(d_2 - c_2)$ as follows:

Proposition 2.3.1:

Under the buyback and return contracts, the manufacturer's expected profit is given by:

$$\begin{aligned} EP_M(Q_1, Q_2) &= (d_1 - c_1)Q_1 + (d_2 - c_2)Q_2 \\ &- F(Q_1)s_2 \int_{\overline{R_2}Q_2}^{Q_2} G(y)d(y) - G(Q_2)s_1 \int_{\overline{R_1}Q_1}^{Q_1} F(x)d(x) \\ &- \int_{Q_1}^{\infty} \int_{\overline{R_2}Q_2 - a(x - Q_1)}^{Q_2 - a(x - Q_1)} [Q_2 - y - a(x - Q_1)]s_2 dG(y)dF(x) \\ &- R_1 Q_1 s_1 \int_{Q_2}^{Q_2 + \frac{(\overline{R_1}Q_1)}{b}} F(\overline{R_1}Q_1 - b(y - Q_2))dG(y) \\ &- \int_{Q_1}^{\infty} \int_{\overline{R_2}Q_2 - a(x - Q_1)}^{Q_2 - a(x - Q_1)} [Q_2 - y - a(x - Q_1)]s_2 dG(y)dF(x) \\ &- R_2 Q_2 s_2 \int_{Q_1}^{Q_1 + \frac{(\overline{R_2}Q_2)}{a}} G(\overline{R_2}Q_2 - a(x - Q_1))dF(x) \quad (3) \end{aligned}$$

Proof of this expression is given in Appendix C.

Chapter 3

Special Cases

In this section, we consider several special cases and investigate the conditions under which channel coordination is achieved.

We mainly focus on special cases in terms of the return fractions, substitution probabilities and credits paid for the returned items. Several cases corresponding to full or partial credits; full or partial substitution among the two products and one-way or two-way substitution are inspected separately. In all the special cases we use the same approach for finding the conditions under which the channel coordination is achieved. Firstly, total supply chain expected profit, $EP_T(Q_1, Q_2)$, and retailer's expected profit, $EP_R(Q_1, Q_2)$, are written for the special values of a, b, R_1, R_2 . Then the conditions are investigated for which the optimal order quantities that maximize $EP_R(Q_1, Q_2)$ are equal to the production quantities of the manufacturer that maximize $EP_T(Q_1, Q_2)$.

In the following discussions we assume that $EP_T(Q_1, Q_2)$ is unimodal in (Q_1, Q_2) , so that there exist a unique (Q_1^c, Q_2^c) that maximizes the channel profit $EP_T(Q_1, Q_2)$. Concavity of the total profit function is proved by Parlar and Goyal [7]. Hence the analysis is based on the first order conditions. Namely, the conditions under which (Q_1^c, Q_2^c) becomes equal to the optimal order quantities of the retailer are investigated. In some special cases of the contracts, the first order conditions of the retailer is satisfied only when order

quantities are infinite, and in this case we say that the system is sub-optimal. Otherwise if the first order conditions are satisfied at finite order quantities, we assume that they are also optimal quantities. Similarly, when infeasible conditions are required for the channel coordination, (such as zero profit of the manufacturer or the retailer) we refer to this as system sub-optimality.

3.1 Case-1: Full returns with partial credit and no substitution

Suppose the retailer is allowed to return all unsold products to the manufacturer and there is no substitution between the two products then we have the following results;

Proposition 3.1.1 :

Let $a = 0, b = 0, R_1 = R_2 = 1$ and Q_1^c, Q_2^c be the optimal production quantities of the manufacturer. Then channel coordination is achieved if the following condition is satisfied.

$$\frac{p_1 - c_1}{p_1} = \frac{p_1 - d_1}{p_1 - s_1} = F(Q_1^c) \quad (1)$$

$$\frac{p_2 - c_2}{p_2} = \frac{p_2 - d_2}{p_2 - s_2} = G(Q_2^c) \quad (2)$$

Proof:

If the manufacturer produces Q_1, Q_2 and sells to the public directly his expected profit, $EP_T(Q_1, Q_2)$, will be given by:

$$EP_T(Q_1, Q_2) = -p_1 \int_0^{Q_1} F(x) d(x) + (p_2 - c_2) Q_2 - p_2 \int_0^{Q_2} G(y) d(y) + (p_1 - c_1) Q_1$$

Setting the derivatives with respect to Q_1 and Q_2 equal to zero, we obtain;

$$0 = p_1 - c_1 - p_1 F(Q_1^c) \quad (3)$$

$$0 = p_2 - c_2 - p_2 G(Q_2^c) \quad (4)$$

Note that the second derivatives are given by $-p_1 f(Q_1)$ and $-p_2 f(Q_2)$ which indicates that $EP_T(Q_1, Q_2)$ is concave in Q_1, Q_2 . For this special case we also have;

$$\begin{aligned} EP_R(Q_1, Q_2) = & - p_1 \int_0^{Q_1} F(x) d(x) + (p_2 - d_2) Q_2 \\ & - p_2 \int_0^{Q_2} G(y) d(y) + (p_1 - d_1) Q_1 \\ & + F(Q_1) s_2 \int_0^{Q_2} G(y) d(y) + G(Q_2) s_1 \int_0^{Q_1} F(x) d(x) \\ & + \int_{Q_2}^{\infty} \int_0^{Q_1} [Q_1 - x] s_1 dF(x) dG(y) \\ & + \int_{Q_1}^{\infty} \int_0^{Q_2} [Q_2 - y] s_2 dG(y) dF(x) \end{aligned}$$

When the derivatives are set to zero, we have;

$$0 = p_1 - d_1 - p_1 F(Q_1) + s_1 F(Q_1) \quad (5)$$

$$0 = p_2 - d_2 - p_2 G(Q_2) + s_2 G(Q_2) \quad (6)$$

The second derivatives are obtained as $-(p_1 - s_1)f(Q_1)$ and $-(p_2 - s_2)g(Q_2)$ respectively and their non-negativity imply the concavity of the retailer's profit.

Solving (3), (4), (5) and (6) simultaneously results in;

$$\begin{aligned} \frac{p_1 - c_1}{p_1} &= \frac{p_1 - d_1}{p_1 - s_1} = F(Q_1^c) \\ \frac{p_2 - c_2}{p_2} &= \frac{p_2 - d_2}{p_2 - s_2} = G(Q_2^c) \end{aligned}$$

Remarks:

1- When there is no substitution as in this case, the result for two product is same as obtained for one product in Pasternack(11), except that we have two independent products.

2- The policy of a manufacturer allowing unlimited returns for full credit is system suboptimal.

3- The policy of a manufacturer allowing no returns is system suboptimal

4- A policy of which allows for unlimited returns at partial credit will be system optimal for appropriately chosen values of $p_1, c_1, d_1, s_1, p_2, c_2, d_2$ and s_2 as the condition above (1) and (2)

3.2 Case-2: Full returns with partial credit and one-way full substitution

Now, we consider the following special case: The retailer returns all unsold products to the manufacturer with partial credit and only one of the products is substituted with the other with certainty. Then, we have the following result;

Proposition 3.2.1:

Let $a = 1, b = 0, R_1 = 1$ and $R_2 = 1$. Then, to achieve channel coordination the following equality must hold:

$$F(Q_1^c) = \frac{c_2(p_2 - s_2) + p_2(s_2 - d_2 + d_1 - c_1) + s_2(p_1 + c_1)}{s_1 p_2 - s_2 p_1} \quad (7)$$

provided that

$$0 < c_1 - c_2 < p_1 \quad (8)$$

where Q_1^c is the centralized solution that satisfies (9) and (10)

Proof:

In this case, $EP_T(Q_1, Q_2)$, will be given by:

$$\begin{aligned} EP_T(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot d(x) + (p_2 - c_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} G(y) \cdot F(Q_1 + Q_2 - y) \cdot d(y) + (p_1 - c_1) \cdot Q_1 \end{aligned}$$

For the partial derivatives we use the Leibniz's rule below;

$$\frac{d}{dt} \int_{\alpha(t)}^{\beta(t)} F(x, t) d(x) = F(\beta(t), t) \cdot \beta'(t) - F(\alpha(t), t) \cdot \alpha'(t) + \int_{\alpha(t)}^{\beta(t)} \left[\frac{\sigma F(x, t)}{\sigma t} \right] d(x)$$

Setting the first partial derivatives of $EP_T(Q_1, Q_2)$ to zero we obtain;

$$0 = p_1 - c_1 - p_1 F(Q_1^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \quad (9)$$

$$0 = p_2 - c_2 - p_2 G(Q_2^c) F(Q_1^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \quad (10)$$

From which we obtain;

$$1 - F(Q_1^c) G(Q_2^c) = \frac{c_2 + p_1 - c_1 - F(Q_1^c) p_1}{p_2} \quad (11)$$

Note that in order that (11) is satisfied and feasible (8) must hold.

For this special case the retailer's expected profit, $EP_R(Q_1, Q_2)$, will be given by :

$$\begin{aligned} EP_R(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot d(x) + (p_2 - d_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} F(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) + (p_1 - d_1) \cdot Q_1 \\ & + F(Q_1) \cdot s_2 \int_0^{Q_2} G(y) \cdot d(y) + G(Q_2) \cdot s_1 \int_0^{Q_1} F(x) \cdot d(x) \\ & + \int_{Q_2}^{\infty} \int_0^{Q_1} [Q_1 - x] s_1 dF(x) dG(y) \\ & + \int_{Q_1}^{\infty} \int_{Q_1-x}^{Q_1+Q_2-x} [Q_2 - y + Q_1 - x] s_2 dG(y) dF(x) \end{aligned}$$

The partial derivatives set to zero result in:

$$\begin{aligned} 0 = & - p_1 F(Q_1) + p_1 - d_1 + s_1 F(Q_1) \\ & - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\ & + \int_{Q_1}^{\infty} \int_{Q_1-x}^{Q_1+Q_2-x} s_2 dG(y) dF(x) \quad (12) \end{aligned}$$

$$\begin{aligned} 0 = & - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) - p_2 F(Q_1) G(Q_2) \\ & + p_2 - d_2 + s_2 F(Q_1) G(Q_2) + \int_{Q_1}^{\infty} \int_{Q_1-x}^{Q_1+Q_2-x} s_2 dG(y) dF(x) \quad (13) \end{aligned}$$

Solving (9), (12), (10) and (13) results in;

$$0 = s_1 F(Q_1) + \int_{Q_1}^{\infty} \int_{Q_1-x}^{Q_1+Q_2-x} s_2 dG(y) dF(x) + c_1 - d_1 \quad (14)$$

$$0 = s_2 F(Q_1) G(Q_2) + \int_{Q_1}^{\infty} \int_{Q_1-x}^{Q_1+Q_2-x} s_2 dG(y) dF(x) + c_2 - d_2 \quad (15)$$

From which we obtain;

$$F(Q_1^c)[s_1 - s_2 G(Q_2^c)] = c_2 - d_2 - (c_1 - d_1) \quad (16)$$

(11) and (16) result in (7).

3.3 Case-3: One-way full substitution with no returns

We now consider the special case with $a = 1, b = 0, R_1 = R_2 = 0$.

Proposition 3.3.1:

Under one-way full substitution with no returns $R_1 = 0$ and $R_2 = 0$, channel coordination requires $c_1 = d_1$ and $c_2 = d_2$. Hence, the system is suboptimal, unless the manufacturer makes zero profit.

Proof:

In this case, $EP_T(Q_1, Q_2)$, is given by:

$$\begin{aligned} EP_T(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot d(x) + (p_2 - c_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} G(y) \cdot F(Q_1 + Q_2 - y) \cdot d(y) + (p_1 - c_1) \cdot Q_1 \end{aligned}$$

From this expression we obtain;

$$0 = p_1 - c_1 - p_1 F(Q_1^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \quad (17)$$

$$0 = p_2 - c_2 - p_2 G(Q_2^c) F(Q_1^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \quad (18)$$

Also, we have;

$$\begin{aligned} EP_R(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot d(x) + (p_2 - d_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} F(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) + (p_1 - d_1) \cdot Q_1 \end{aligned}$$

and;

$$0 = p_1 - d_1 - p_1 F(Q_1) - p_2 \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \quad (19)$$

$$0 = p_2 - d_2 - p_2 F(Q_1) G(Q_2) - p_2 \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \quad (20)$$

Equations (17), (19), (18) and (20) imply that $c_1 = d_1, c_2 = d_2$ which is not feasible.

3.4 Case-4: Full returns with full credit and one-way full substitution

This is a special case of case-2 where $s_1 = d_1, s_2 = d_2$.

Proposition 3.4.1:

Suppose $a = 1, b = 0, R_1 = 1, R_2 = 1, s_1 = d_1$ and $s_2 = d_2$. Then the system is suboptimal.

Proof:

This is a special case of case 2. Consider expressions given by (12) and (13) for the first order conditions of the retailer's profit. Letting $s_1 = d_1, s_2 = d_2$, (12) and (13) becomes;

$$\begin{aligned} 0 = & (p_1 - s_1)(1 - F(Q_1)) - p_2 \int_0^{Q_2} f(Q_1 + Q_2 - y) G(y) d(y) \\ & + s_2 \int_{Q_1}^{\infty} G(Q_1 + Q_2 - x) dF(x) \end{aligned} \quad (21)$$

$$\begin{aligned}
0 &= (p_2 - s_2)(1 - F(Q_1)G(Q_2)) - p_2 \int_0^{Q_2} f(Q_1 + Q_2 - y)G(y)d(y) \\
&+ s_2 \int_{Q_1}^{\infty} G(Q_1 + Q_2 - x)dF(x)
\end{aligned} \tag{22}$$

Noting that

$$\int_0^{Q_2} f(Q_1 + Q_2 - y)G(y)d(y) = \int_{Q_1}^{Q_1+Q_2} G(Q_1 + Q_2 - u)f(u)d(u)$$

(22) is equivalent to

$$\begin{aligned}
1 - F(Q_1)G(Q_2) &= \int_{Q_1}^{Q_1+Q_2} G(Q_1 + Q_2 - u)dF(u) \\
&\leq \int_{Q_1}^{\infty} dF(u) = 1 - F(Q_1)
\end{aligned}$$

which is impossible since $1 - F(Q_1)G(Q_2) \geq 1 - F(Q_1)$ except when $Q_1 = Q_2 = \infty$. Hence, the first order conditions of the retailer are satisfied only for infinite order quantities.

3.5 Case-5: Two-way full substitution with no returns

We now consider the special case with $a = 1, b = 1, R_1 = R_2 = 0$.

Proposition 3.5.1:

Suppose $a = 1, b = 1, R_1 = 0$ and $R_2 = 0$. Then to achieve the channel coordination the following condition should be satisfied:

$$\begin{aligned}
c_1 &= d_1 \\
c_2 &= d_2
\end{aligned}$$

So, the policy of a manufacturer allowing no returns with two-way full substitution is system suboptimal, unless the manufacturer makes zero profit.

Proof:

In this case, $EP_T(Q_1, Q_2)$, will be given by:

$$\begin{aligned} EP_T(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot G(Q_1 + Q_2 - x) \cdot d(x) + (p_2 - c_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} G(y) \cdot F(Q_1 + Q_2 - y) \cdot d(y) + (p_1 - c_1) \cdot Q_1 \end{aligned}$$

Then we have the following conditions for optimality;

$$\begin{aligned} 0 = p_1 - c_1 - p_1 F(Q_1^c) G(Q_2^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \\ - p_1 \cdot \int_0^{Q_1^c} F(x) \cdot g(Q_1^c + Q_2^c - x) \cdot d(x) \quad (23) \end{aligned}$$

$$\begin{aligned} 0 = p_2 - c_2 - p_2 G(Q_2^c) F(Q_1^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \\ - p_1 \cdot \int_0^{Q_1^c} F(x) \cdot g(Q_1^c + Q_2^c - x) \cdot d(x) \quad (24) \end{aligned}$$

Also,

$$\begin{aligned} EP_R(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot G(Q_1 + Q_2 - x) \cdot d(x) + (p_2 - d_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} G(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) + (p_1 - d_1) \cdot Q_1 \end{aligned}$$

and after differentiating;

$$\begin{aligned} 0 = p_1 - d_1 - p_1 F(Q_1) G(Q_2) - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\ - p_1 \cdot \int_0^{Q_1} g(Q_1 + Q_2 - x) \cdot F(x) \cdot d(x) \quad (25) \end{aligned}$$

$$\begin{aligned} 0 = p_2 - d_2 - p_2 F(Q_1) G(Q_2) + -p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\ - p_1 \cdot \int_0^{Q_1} g(Q_1 + Q_2 - x) \cdot F(x) \cdot d(x) \quad (26) \end{aligned}$$

By using the equations (23), (24), (25) and (26) we found the following equations to achieve the channel coordination :

$$\begin{aligned} c_1 &= d_1 \\ c_2 &= d_2 \end{aligned}$$

So, the policy of a manufacturer allowing no returns with two-way full substitution is system suboptimal.

3.6 Case-6: Full return with partial credit and two-way full substitution

Now, we consider the following special case:

The retailer returns all unsold products to the manufacturer with partial credit and two of the products are substituted with each other with certainty. Then we have the following result;

Proposition 3.6.1:

Let $a = 1, b = 1, R_1 = 1$ and $R_2 = 1$. Then the following conditions should be satisfied to achieve channel coordination:

$$\frac{c_2 - p_2 - (c_1 - p_1)}{p_1 - p_2} = \frac{c_2 - d_2 - (c_1 - d_1)}{s_1 - s_2} \quad (27)$$

provided that both sides of the inequality are between zero and one. This means that if $c_1 < c_2$ then $p_1 < p_2$.

Proof:

In this case, $EP_T(Q_1, Q_2)$, will be given by:

$$\begin{aligned} EP_T(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot G(Q_1 + Q_2 - x) \cdot d(x) + (p_2 - c_2) \cdot Q_2 \\ & - p_2 \cdot \int_0^{Q_2} G(y) \cdot F(Q_1 + Q_2 - y) \cdot d(y) + (p_1 - c_1) \cdot Q_1 \end{aligned}$$

By differentiating $EP_T(Q_1, Q_2)$;

$$\begin{aligned} 0 = p_1 - c_1 - p_1 F(Q_1^c) G(Q_2^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \\ - p_1 \cdot \int_0^{Q_1^c} F(x) \cdot g(Q_1^c + Q_2^c - x) \cdot d(x) \quad (28) \end{aligned}$$

$$\begin{aligned}
0 = p_2 - c_2 - p_2 F(Q_1^c) G(Q_2^c) - p_2 \cdot \int_0^{Q_2^c} G(y) \cdot f(Q_1^c + Q_2^c - y) \cdot d(y) \\
- p_1 \cdot \int_0^{Q_1^c} F(x) \cdot g(Q_1^c + Q_2^c - x) \cdot d(x) \quad (29)
\end{aligned}$$

By using (28) and (29) we obtain the following condition for the central decision maker to maximize his revenues.

$$F(Q_1^c) G(Q_2^c) = \frac{c_2 + p_1 - c_1 - p_2}{p_1 - p_2} \quad (30)$$

For this special case the retailer's expected profit, $EP_R(Q_1, Q_2)$, will be given by the following formula :

$$\begin{aligned}
EP_R(Q_1, Q_2) = & - p_1 \cdot \int_0^{Q_1} F(x) \cdot G(Q_1 + Q_2 - x) \cdot d(x) + (p_2 - d_2) \cdot Q_2 \\
& - p_2 \cdot \int_0^{Q_2} F(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) + (p_1 - d_1) \cdot Q_1 \\
& + F(Q_1) \cdot s_2 \int_0^{Q_2} G(y) \cdot d(y) + G(Q_2) \cdot s_1 \int_0^{Q_1} F(x) \cdot d(x) \\
& + \int_{Q_2}^{\infty} \int_{Q_2 - y}^{Q_1 + Q_2 - y} [Q_1 + Q_2 - x - y] s_1 dF(x) dG(y) \\
& + \int_{Q_1}^{\infty} \int_{Q_1 - x}^{Q_1 + Q_2 - x} [Q_2 - y + Q_1 - x] s_2 dG(y) dF(x)
\end{aligned}$$

To find the optimal order quantity for the retailer, Q_1, Q_2 , we differentiate $EP_R(Q_1, Q_2)$ with respect to Q_1, Q_2 and set this amount equal to 0. This gives the following two expressions:

$$\begin{aligned}
0 = & - p_1 F(Q_1) G(Q_2) + p_1 - d_1 + s_1 F(Q_1) G(Q_2) \\
& - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\
& + \int_{Q_2}^{\infty} \int_{Q_2 - y}^{Q_1 + Q_2 - y} s_1 dF(x) dG(y) \\
& + \int_{Q_1}^{\infty} \int_{Q_1 - x}^{Q_1 + Q_2 - x} s_2 dG(y) dF(x) - p_1 \cdot \int_0^{Q_1} F(x) \cdot g(Q_1 + Q_2 - x) \cdot d(x) \quad (31)
\end{aligned}$$

$$0 = - p_2 F(Q_1) G(Q_2) + p_2 - d_2 + s_2 F(Q_1) G(Q_2)$$

$$\begin{aligned}
& - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\
& + \int_{Q_2}^{\infty} \int_{Q_2 - y}^{Q_1 + Q_2 - y} s_1 dF(x) dG(y) \\
& + \int_{Q_1}^{\infty} \int_{Q_1 - x}^{Q_1 + Q_2 - x} s_2 dG(y) dF(x) - p_1 \cdot \int_0^{Q_1} F(x) \cdot g(Q_1 + Q_2 - x) \cdot d(x)
\end{aligned} \tag{32}$$

Moreover, the following condition found from the equations (28), (29), (31) and (32) should be satisfied:

$$F(Q_1^c)G(Q_2^c) = \frac{c_2 - d_2 - (c_1 - d_1)}{s_1 - s_2} \tag{33}$$

provided that right hand side of (33) is in (0,1).

(30) and (33) result in (27).

Remarks:

- Result in Proposition 3.6.1 indicates that the channel coordinating parameters are distribution free. That is they are independent of the demand distributions.
- Channel coordination requires that if the profit of the manufacturer for product i is higher than that for product j , then it must hold that $s_i > s_j$ and the difference between the profits of the two products must be less than the difference between the return credits. These are quantified by the conditions $d_i - c_i > d_j - c_j$, $s_i > s_j$ and $(d_i - c_i) + (d_j - c_j) < s_i - s_j$.

3.7 Case-7: Full return with full credit and two-way full substitution

Case-7 is a special case of case-6 where $s_1 = d_1, s_2 = d_2$.

Proposition 3.7.1:

Let $a = 1, b = 1, R_1 = 1, R_2 = 1, s_1 = d_1$ and $s_2 = d_2$.

Then the system is suboptimal.

Proof:

When $s_1 = d_1, s_2 = d_2$, (31) and (32) becomes;

$$\begin{aligned}
0 = & - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\
& + (p_1 - s_1)(1 - F(Q_1)G(Q_2)) \\
& + \int_{Q_2}^{\infty} s_1 F(Q_1 + Q_2 - y) dG(y) \\
& + \int_{Q_1}^{\infty} s_2 G(Q_1 + Q_2 - y) dF(y) - p_1 \int_0^{Q_1} F(x) \cdot g(Q_1 + Q_2 - x) \cdot d(x)
\end{aligned} \tag{34}$$

$$\begin{aligned}
0 = & - p_2 \cdot \int_0^{Q_2} f(Q_1 + Q_2 - y) \cdot G(y) \cdot d(y) \\
& + (p_2 - s_2)(1 - F(Q_1)G(Q_2)) \\
& + \int_{Q_2}^{\infty} s_1 F(Q_1 + Q_2 - y) dG(y) \\
& + \int_{Q_1}^{\infty} s_2 G(Q_1 + Q_2 - y) dF(y) - p_1 \int_0^{Q_1} F(x) \cdot g(Q_1 + Q_2 - x) \cdot d(x)
\end{aligned} \tag{35}$$

Note;

$$\begin{aligned}
\int_{Q_2}^{\infty} F(Q_1 + Q_2 - y) dG(y) &= \int_0^{Q_1} F(x) g(Q_1 + Q_2 - x) \cdot d(x) \\
\int_{Q_1}^{\infty} G(Q_1 + Q_2 - y) dF(y) &= \int_0^{Q_2} G(x) f(Q_1 + Q_2 - x) \cdot d(x)
\end{aligned}$$

Hence, (34) becomes;

$$\begin{aligned}
0 = & - (p_2 - s_2) \int_0^{Q_2} f(Q_1 + Q_2 - y) G(y) d(y) + (p_1 - s_1)(1 - F(Q_1)G(Q_2)) \\
& - (p_1 - s_1) \int_0^{Q_1} F(x) g(Q_1 + Q_2 - x) d(x)
\end{aligned}$$

which implies;

$$\begin{aligned} 1 &= \int_0^{Q_1} G(Q_1 + Q_2 - y)dF(y) + \frac{p_2 - s_2}{p_1 - s_1} \int_0^{Q_2} f(Q_1 + Q_2 - y)G(y)d(y) \\ &= \int_0^{Q_1} G(Q_1 + Q_2 - y)dF(y) + \frac{p_2 - s_2}{p_1 - s_1} \int_{Q_1}^{\infty} G(Q_1 + Q_2 - y)dF(y) \end{aligned}$$

adding and subtracting $\int_{Q_1}^{\infty} G(Q_1 + Q_2 - y)dF(y)$ we obtain;

$$\begin{aligned} 1 &= \int_0^{\infty} G(Q_1 + Q_2 - y)dF(y) + \left[\frac{p_2 - s_2}{p_1 - s_1} - 1\right] \int_{Q_1}^{\infty} G(Q_1 + Q_2 - y)dF(y) \\ &= P(X + Y < Q_1 + Q_2) + \left[\frac{p_2 - s_2}{p_1 - s_1} - 1\right]P(X + Y < Q_1 + Q_2, X > Q_1) \end{aligned} \tag{36}$$

If $p_2 - s_2 < p_1 - s_1$, then (36) is not satisfied unless $Q_1 = Q_2 = \infty$.

Similarly, we can show that (35) can be written as;

$$1 = \int_0^{Q_2} F(Q_1 + Q_2 - y)dG(y) + \frac{p_1 - s_1}{p_2 - s_2} \int_0^{Q_1} g(Q_1 + Q_2 - y)F(y)d(y) \tag{37}$$

Using the same argument as above, we see that if $p_1 - s_1 < p_2 - s_2$ then (37) can not be satisfied unless $Q_1 = Q_2 = \infty$.

Hence (36) and (37) hold simultaneously only if $Q_1 = Q_2 = \infty$, and the system is suboptimal.

Chapter 4

Numerical Studies

In this chapter, we present the results of our numerical study. We have done the numerical studies for case-2 and case-6 as described in Chapter-3. In all these cases, where coordination is achieved, we have $R_1 = R_2 = 1$. Substitution probabilities (a,b) for the two products are, either 0 or 1. Therefore, effect of substitution on coordination can be seen in the results. Demand distribution for both products, is taken as negative binomial with parameters $r_i : 5, p_i : 0.25, i=1,2$. Note that, if Y is a negative binomial random variable then the probability mass function $p(y)$, variance $V(Y)$ and the expectation $E(Y)$ are as follows. For $0 < p < 1$;

$$p(y) = \binom{y-1}{r-1} p^r (1-p)^{y-r} \quad y = r, r+1, \dots \text{for } 0 < p < 1$$

$$E(Y) = \frac{r}{p}$$

$$V(Y) = \frac{r(1-p)}{p^2}$$

4.1 Channel Coordinating Transfer Payments and Buyback Credits

In this part of the numerical study we consider case 2 and case 6 and investigate the coordinating values of the transfer payments d_1, d_2 , and the buyback credits s_1, s_2 . To this end, as we indicated above, we first set $c_1 = 3, c_2 = 2, p_1 = 9$ and $p_2 = 7$ and searched for the optimal production quantity of the manufacturer by maximizing the expression, $EP_T(Q_1, Q_2)$, for the channel profit. We denote the optimal quantities by Q_1^c, Q_2^c . We then searched for the transfer payments and buyback credits that achieve channel coordination using the results of Proposition 3.2.1 and 3.6.1. The results for case 2 are provided in Tables E.1 to E.3. The optimal quantities are found as $Q_1 = 14$ and $Q_2 = 31$. This shows that the inventory level of the good which is substituted for the other product 2 is greater than the other product, as expected. Moreover, we have found that the total expected chain profit, $EP_T(Q_1, Q_2)$ is 177.808. Similarly, the results for case 6 is provided in Tables E.4 to E.6. The optimal quantities for this case are $Q_1 = 30$ and $Q_2 = 13$. Similar to case 2 the quantity of product 1 is greater than that of product 2. This is explained by the fact that the price of product 1 ($p_1 = 9$) is greater than the price of product 2 ($p_2 = 7$). Total expected chain profit for case 6 is found as 183.539 which is greater than the profit in case-2. This is understandable, since in case 6, substitution occurs in both direction. As d_1, d_2 increase, manufacturer's profit increase. When we compare Tables E.1 to E.3 and E.4 to E.6 we see that as d_1, d_2 increase, the percentage share of the retailer decrease substantially as expected. On the other hand, as s_1, s_2 increase, the retailer's profit and share also increase. As manufacturer's profit margin for both products increases, see Table E.19, then retailer's profit share decreases as seen in Tables E.9, E.10, E.11, E.12, E.13 and E.14. At the same time, we see that retailer's profit margin decreases as manufacturer's profit margin increases.

4.2 Further Analysis with Fixed Q_1 and Q_2

In this part of the numerical study we investigate the impact of the price changes on the retailer's profit share for fixed Q_1, Q_2 levels, which can be realistic if there is production capacity. For this purpose, we considered Q_1, Q_2 values of 13, 20, 27 that correspond to average, below and above average demand cases. Other parameter values are taken as follows: $c_1 = 3, c_2 = 2$. In case 2, $d_1 = 4.5, d_2 = 3.5$ and $d_1 = 4.5, d_2 = 3$ in case-6. The first product is sold to the retailer with 50% profit by the manufacturer in case-2 and case-6 and the second product with 75% profit in case-2, 50% profit in case-6.

In case 2, when $Q_1 = Q_2 = 13$, positive profit for the retailer starts with prices 5.50 and 3.516 for product 1 and 2 respectively and the corresponding percentage profit of the retailer is 19.5 and the total channel profit is 47.95. As prices increase both the total profit and the retailer's percentage share increase, reaching to about 80 percent share when the goods are sold about four times their cost. When tables E.9 to E.11 are compared, we see that the total profit increases substantially. Same observation also holds in comparison of the Tables E.12 to E.14, where $Q_1 = 20$.

Case-6 corresponds to two way full substitution with partial credit and full returns. Hence both products are substituted with each other. In this case, we observe that coordination is possible for (Q_1, Q_2) values given by (20, 20), (20, 27), (27, 20), (27, 27), all of which are above mean demand levels, which makes sense due to full substitution of both products. From Tables E.15 and E.18 we observe that the total profits and the share of the retailer are very close to each other with similar prices and slightly different s_1, s_2 values. When these results are compared to the case with $Q_1 = 20, Q_2 = 27$, we note that for smaller price pairs, the total profit and the share of the retailer is much larger.

Chapter 5

Conclusion

In this study, a simple supply chain structure with a single retailer and a manufacturer, is considered for two perishable products which can be substituted for each other with fixed probabilities. The retailer is also allowed to return some products to the manufacturer according to the contract between the retailer and the manufacturer. The aim is to analyse the model so as to achieve channel coordination. By channel coordination, we refer to a case where the order quantity of the retailer is equal to the production quantity of a manufacturer that produces as well as sells the products. This means that the order quantities making the total expected channel profit maximum equals to the order quantity that makes the retailer's expected profit maximum as well. Using the model notations and assumptions, we first derive the expressions for the total expected channel profit, manufacturers expected profit and the retailers expected profit under general model parameters. We then investigated the special cases for channel coordination. These special cases are full returns with partial credit and no substitution; full returns with partial credit and one-way full substitution; one-way full substitution with no returns (only one product is substituted for other); full returns with full credit and one-way full substitution; two-way full substitution with no returns; full return with partial credit and two-way full substitution and full return with full credit and two-way full substitution. A similar study with a single product was given by

Pasternack [9], where it was found that channel coordination was not achieved with full returns and full credits. This is consistent with our result. We have found that channel coordination is not achieved for no returns cases. We have done the numerical studies with negative binomial demand distribution. From our results, we observed that the share of the retailer is substantially increased with two-way full substitution.

This study can be extended for multi products, multi-period , correlated demand and partial substitution as future research directions.

Appendix A

The calculation of the $EP_T(Q_1, Q_2)$

The derivation of the formula is based on considering the profit in several subcases as seen in Figure D.1. The cost of producing Q_1 units of product 1 and Q_2 units of product 2, $-c_1Q_1 - c_2Q_2$, is summed up with the profit obtained by the integration of profit expressions over their respective regions as seen in Figure D.1 to obtain the formula, $EP_T(Q_1, Q_2)$. The profit expressions in each region is as follows:

$$\pi_a = p_1x + p_2y \quad x \leq Q_1, y \leq Q_2 \quad (\text{a})$$

$$\pi_b = p_2y + p_2ax + Q_1(p_1 - p_2a) \quad x \geq Q_1, y \leq Q_2, a(x - Q_1) < Q_2 - y \quad (\text{b})$$

$$\pi_c = p_1Q_1 + p_2Q_2 \quad x \geq Q_1, y \leq Q_2, a(x - Q_1) > Q_2 - y \quad (\text{c})$$

$$\pi_d = p_1Q_1 + p_2Q_2 \quad x \geq Q_1, y \geq Q_2 \quad (\text{d})$$

$$\pi_e = p_1Q_1 + p_2Q_2 \quad x \leq Q_1, y \geq Q_2, Q_1 - x < b(y - Q_2) \quad (\text{e})$$

$$\pi_f = p_1x + p_1by + Q_2(p_2 - p_1b) \quad x \leq Q_1, y \geq Q_2, Q_1 - x > b(y - Q_2) \quad (\text{f})$$

The same parts in $\pi_a, \pi_b, \pi_c, \pi_d, \pi_e$ and π_f are grouped according to regions in Figure D.1. As a result,

p_1x in region $(a \cup f)$ gives the following integral part of $EP_T(Q_1, Q_2)$:

$$p_1 \int_0^{Q_1} x \int_0^{Q_2 + \frac{(Q_1-x)}{b}} dG(y) dF(x) = p_1 \int_0^{Q_1} x G(Q_2 + \frac{(Q_1-x)}{b}) dF(x) = \quad (1)$$

(1) can be extended by using integration by parts as follows:

$$\begin{aligned} & p_1 Q_1 G(Q_2) F(Q_1) - p_1 \int_0^{Q_1} G(Q_2 + \frac{(Q_1-x)}{b}) F(x) dx \\ & + p_1 (Q_1 + bQ_2) \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} F(Q_1 + b(Q_2 - u)) dG(u) \\ & - p_1 b \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} F(Q_1 + b(Q_2 - u)) u dG(u) \end{aligned} \quad (2)$$

Similarly, p_2y in region $(a \cup b)$ is symmetric to p_1x .

$$p_2 \int_0^{Q_2} y F(Q_1 + \frac{(Q_2-y)}{a}) dG(y) \quad (3)$$

(3) means;

$$\begin{aligned} & p_2 Q_2 G(Q_2) F(Q_1) - p_2 \int_0^{Q_2} F(Q_1 + \frac{(Q_2-x)}{a}) G(x) dx \\ & + p_2 (Q_2 + aQ_1) \int_{Q_1}^{Q_1 + \frac{Q_2}{a}} G(Q_2 + a(Q_1 - u)) dF(u) \\ & - p_2 a \int_{Q_1}^{Q_1 + \frac{Q_2}{a}} G(Q_2 + a(Q_1 - u)) u dF(u) \end{aligned} \quad (4)$$

p_1by in region (f) gives the following integral part of $EP_T(Q_1, Q_2)$:

$$p_1 b \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} y \int_0^{Q_1 + b(Q_2 - y)} dF(x) dG(y) = p_1 b \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} y F(Q_1 + b(Q_2 - y)) dG(y) \quad (5)$$

Similarly, p_2ax in region (b) is symmetric to p_1by .

$$p_2 a \int_{Q_1}^{Q_1 + \frac{Q_2}{a}} x G(Q_2 + a(Q_1 - x)) dF(x) \quad (6)$$

$Q_2(p_2 - p_1b)$ in region (f) gives the following integral part of $EP_T(Q_1, Q_2)$:

$$\begin{aligned} & Q_2(p_2 - p_1b) \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} F(Q_1 + b(Q_2 - y)) dG(y) = \\ & Q_2(p_2 - p_1b) [-F(Q_1)G(Q_2) + \int_0^{Q_1} G(Q_2 + \frac{(Q_1-x)}{b}) dF(x)] \end{aligned} \quad (7)$$

Similarly, $Q_1(p_1 - p_2a)$ in region (b) is symmetric to $Q_2(p_2 - p_1b)$.

$$\begin{aligned} & Q_1(p_1 - p_2a) \int_{Q_1}^{Q_1 + \frac{Q_2}{a}} G(Q_2 + a(Q_1 - x)) dF(x) = \\ & Q_1(p_1 - p_2a) \left[-F(Q_1)G(Q_2) + \int_0^{Q_2} F(Q_1 + \frac{(Q_2 - y)}{a}) dG(y) \right] \end{aligned} \quad (8)$$

$p_1Q_1 + p_2Q_2$ is in region ($d \cup e \cup c$), and each part is integrated separately as follows:

$p_1Q_1 + p_2Q_2$ in region (d) gives the following integral part.

$$(p_1Q_1 + p_2Q_2) \int_{Q_1}^{\infty} \int_{Q_2}^{\infty} dG(y) dF(x) = (p_1Q_1 + p_2Q_2) \overline{F}(Q_1) \overline{G}(Q_2) \quad (9)$$

$p_1Q_1 + p_2Q_2$ in region (e) gives the following integral part.

$$\begin{aligned} (p_1Q_1 + p_2Q_2) \int_{Q_1}^{\infty} \int_{Q_2 + \frac{(Q_1 - x)}{b}}^{\infty} dG(y) dF(x) &= (p_1Q_1 + p_2Q_2) \int_0^{Q_1} \overline{G}(Q_2 + \frac{(Q_1 - x)}{b}) dF(x) \\ &= (p_1Q_1 + p_2Q_2) \left(F(Q_1) - \int_0^{Q_1} G(Q_2 + \frac{(Q_1 - x)}{b}) dF(x) \right) \end{aligned} \quad (10)$$

$p_1Q_1 + p_2Q_2$ in region (c) is symmetric to in region (e).

$$(p_1Q_1 + p_2Q_2) \left(G(Q_2) - \int_0^{Q_2} F(Q_1 + \frac{(Q_2 - y)}{a}) dG(y) \right) \quad (11)$$

The sum of (9), (10) and (11) gives the following integral part.

$$\begin{aligned} (p_1Q_1 + p_2Q_2) & \left[1 + G(Q_2)F(Q_1) - \int_0^{Q_2} F(Q_1 + \frac{(Q_2 - y)}{a}) dG(y) \right. \\ & \left. - \int_0^{Q_1} G(Q_2 + \frac{(Q_1 - x)}{b}) dF(x) \right] \end{aligned} \quad (12)$$

$EP_T(Q_1, Q_2)$ is obtained by the sum of (2), (4), (5), (6), (7), (8), (12) and $-c_1Q_1 - c_2Q_2$.

Appendix B

The calculation of the

$$EP_R(Q_1, Q_2)$$

The derivation of the formula is based on considering the profit in several subcases as seen in Figure D.2. The paid money to the manufacturer, $-d_1Q_1 - d_2Q_2$, is summed up with the profit obtained by the integration of the profit expressions over their respective regions as seen in Figure D.2 to obtain the formula, $EP_R(Q_1, Q_2)$. The profit expressions in each region is as follows:

$$x \leq (1 - R_1)Q_1, y \leq (1 - R_2)Q_2$$

$$\pi_a = p_1x + p_2y + R_1Q_1s_1 + R_2Q_2s_2 \quad (\text{a})$$

$$x \leq (1 - R_1)Q_1, (1 - R_2)Q_2 \leq y \leq Q_2$$

$$\pi_b = p_1x + p_2y + R_1Q_1s_1 + (Q_2 - y)s_2 \quad (\text{b})$$

$$y \geq Q_2, Q_1 - (x + b(y - Q_2)) > R_1Q_1$$

$$\pi_c = p_1x + p_1(b(y - Q_2)) + R_1Q_1s_1 + p_2Q_2 \quad (\text{c})$$

$$y \geq Q_2, Q_1 - (x + b(y - Q_2)) < R_1Q_1, x + b(y - Q_2) < Q_1$$

$$\pi_d = p_2Q_2 + p_1(x + b(y - Q_2)) + (Q_1 - x - b(y - Q_2))s_1 \quad (\text{d})$$

$$y \leq (1 - R_2)Q_2, (1 - R_1)Q_1 \leq x \leq Q_1$$

$$\pi_e = p_1x + p_2y + R_2Q_2s_2 + (Q_1 - x)s_1 \quad (\text{e})$$

$$(1 - R_1)Q_1 \leq x \leq Q_1, (1 - R_2)Q_2 \leq y \leq Q_2$$

$$\pi_f = p_1x + p_2y + (Q_1 - x)s_1 + (Q_2 - y)s_2 \quad (\text{f})$$

$$x \geq Q_1, Q_2 - (y + a(x - Q_1)) > R_2Q_2$$

$$\pi_g = p_2y + p_2(a(x - Q_1)) + R_2Q_2s_2 + p_1Q_1 \quad (\text{g})$$

$$x \geq Q_1, Q_2 - (y + a(x - Q_1)) < R_2Q_2, y + a(x - Q_1) < Q_2$$

$$\pi_h = p_1Q_1 + p_2(y + a(x - Q_1)) + (Q_2 - y - a(x - Q_1))s_2 \quad (\text{h})$$

$$x \geq Q_1, y \geq Q_2$$

$$\pi_i = p_1Q_1 + p_2Q_2 \quad (\text{i})$$

$$y \geq Q_2, x + b(y - Q_2) < Q_1, x < Q_1$$

$$\pi_j = p_1Q_1 + p_2Q_2 \quad (\text{j})$$

$$x \geq Q_1, y + a(x - Q_1) < Q_2, y < Q_2$$

$$\pi_k = p_1Q_1 + p_2Q_2 \quad (\text{k})$$

The same parts in $\pi_a, \pi_b, \pi_c, \pi_d, \pi_e, \pi_f, \pi_g, \pi_h, \pi_i, \pi_j$ and π_k are grouped according to regions in Figure-D.2. As a result,

p_1x in region $a \cup b \cup e \cup f$ gives the following integral part of $EP_R(Q_1, Q_2)$:

$$\begin{aligned} p_1 \int_0^{Q_1} x \int_0^{Q_2} dG(y) dF(x) &= p_1 G(Q_2) \int_0^{Q_1} x dF(x) \\ &= p_1 Q_1 F(Q_1) G(Q_2) - p_1 G(Q_2) \int_0^{Q_1} F(x) dx \end{aligned} \quad (1)$$

Similarly, p_2y in region $(a \cup b \cup e \cup f)$ is symmetric to p_1x .

$$p_2 F(Q_1) \int_0^{Q_2} y dG(y) = p_2 Q_2 F(Q_1) G(Q_2) - p_2 F(Q_1) \int_0^{Q_2} G(y) dy \quad (2)$$

$R_1Q_1s_1$ in region $(a \cup b)$ gives the following integral part :

$$\int_0^{Q_2} x \int_0^{\overline{R_1 \cdot Q_1}} R_1Q_1s_1 dF(x)dG(y) = R_1Q_1s_1F(\overline{R_1 \cdot Q_1})G(Q_2) \quad (3)$$

Similarly, $R_2Q_2s_2$ in region $(a \cup e)$ is symmetric to $R_1Q_1s_1$.

$$R_2Q_2s_2G(\overline{R_2 \cdot Q_2})F(Q_1) \quad (4)$$

$(Q_2 - y)s_2$ in region $(b \cup f)$ gives the following integral part :

$$\int_{\overline{R_2 \cdot Q_2}}^{Q_2} x \int_0^{Q_1} dF(x)dG(y) = -R_2Q_2s_2F(Q_1)G(\overline{R_2 \cdot Q_2}) + s_2F(Q_1) \int_{\overline{R_2 \cdot Q_2}}^{Q_2} G(y)dy \quad (5)$$

$(Q_1 - x)s_1$ in region $(b \cup f)$ which is symmetric to $(Q_2 - y)s_2$

$$-R_1Q_1s_1G(Q_2)F(\overline{R_1 \cdot Q_1}) + s_1G(Q_2) \int_{\overline{R_1 \cdot Q_1}}^{Q_1} F(x)dx \quad (6)$$

$p_1Q_1 + p_2Q_2$ in region (i) gives the following integral part.

$$\int_{Q_1}^{\infty} \int_{Q_2}^{\infty} (p_1Q_1 + p_2Q_2)dG(y)dF(x) = (p_1Q_1 + p_2Q_2)\overline{G}(Q_2)\overline{F}(Q_1) \quad (7)$$

The sum of (1),(2),(3),(4),(5),(6) and (7) gives the following integral part of $EP_R(Q_1, Q_2)$:

$$\begin{aligned} p_1Q_1F(Q_1)G(Q_2) + F(Q_1)[s_2 \int_{\overline{R_2 \cdot Q_2}}^{Q_2} G(y)dy - p_2 \int_0^{Q_2} G(y)dy] \\ + G(Q_2)[s_1 \int_{\overline{R_1 \cdot Q_1}}^{Q_1} F(x)dx - p_1 \int_0^{Q_1} F(x)dx] \\ + (p_1Q_1 + p_2Q_2)\overline{G}(Q_2)\overline{F}(Q_1) \end{aligned} \quad (8)$$

p_2Q_2 in region $(c \cup d \cup j)$ gives the following integral part.

$$\int_{Q_2}^{\infty} \int_0^{Q_1} p_2Q_2 dF(x)dG(y) = p_2Q_2\overline{G}(Q_2)F(Q_1) \quad (9)$$

p_1Q_1 in region (j) gives the following integral part.

$$\begin{aligned} \int_{Q_2}^{\infty} \int_{Q_1 - (b(y - Q_2))}^{Q_1} p_1Q_1 dF(x)dG(y) \\ = p_1Q_1\overline{G}(Q_2)F(Q_1) - p_1Q_1 \int_{Q_2}^{\infty} F(Q_1 - (b(y - Q_2)))dG(y) \end{aligned} \quad (10)$$

$p_1(x + b(y - Q_2))$ in region $(c \cup d)$ gives the following integral part.

$$\begin{aligned}
& \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} \int_0^{Q_1 - b(y - Q_2)} p_1(x + b(y - Q_2)) dF(x) dG(y) \\
&= -p_1 \cdot \int_0^{Q_1} F(x) \cdot G(Q_2 + \frac{(Q_1 - x)}{b}) \cdot d(x) \\
&+ p_1 Q_1 \int_{Q_2}^{Q_2 + \frac{Q_1}{b}} F(Q_1 - b(y - Q_2)) dG(y) \\
&+ p_1 G(Q_2) \int_0^{Q_1} F(x) \cdot d(x) \tag{11}
\end{aligned}$$

$R_1 Q_1 s_1$ in region (c) gives the following integral part :

$$\begin{aligned}
& \int_{Q_2}^{Q_2 + \frac{\overline{R_1} \cdot Q_1}{b}} \int_0^{\overline{R_1} \cdot Q_1 - b(y - Q_2)} R_1 Q_1 s_1 dF(x) dG(y) \\
&= R_1 Q_1 s_1 \int_{Q_2}^{Q_2 + \frac{\overline{R_1} \cdot Q_1}{b}} F(\overline{R_1} \cdot Q_1 - b(y - Q_2)) dG(y) \tag{12}
\end{aligned}$$

$[Q_1 - x - b(y - Q_2)] s_1$ in region (d) gives the following integral part :

$$\int_{Q_2}^{\infty} \int_{\overline{R_1} \cdot Q_1 - b(y - Q_2)}^{Q_1 - b(y - Q_2)} [Q_1 - x - b(y - Q_2)] s_1 dF(x) dG(y) \tag{13}$$

The integral of π_c, π_d and π_j on the regions is the sum of (9), (10), (11), (12) and (13) as follows:

$$\begin{aligned}
& \int_{Q_2}^{\infty} \int_{\overline{R_1} \cdot Q_1 - b(y - Q_2)}^{Q_1 - b(y - Q_2)} [Q_1 - x - b(y - Q_2)] s_1 dF(x) dG(y) \\
& (p_1 Q_1 + p_2 Q_2) F(Q_1) - (p_1 Q_1 + p_2 Q_2) F(Q_1) G(Q_2) \\
& - p_1 \cdot \int_0^{Q_1} F(x) \cdot G(Q_2 + \frac{(Q_1 - x)}{b}) \cdot d(x) + p_1 G(Q_2) \int_0^{Q_1} F(x) \cdot d(x) \\
& + R_1 Q_1 s_1 \int_{Q_2}^{Q_2 + \frac{\overline{R_1} \cdot Q_1}{b}} F(\overline{R_1} \cdot Q_1 - b(y - Q_2)) dG(y) \tag{14}
\end{aligned}$$

The integral of π_g, π_h and π_k on the regions is symmetric to the equation (14)

$$\begin{aligned}
& \int_{Q_1}^{\infty} \int_{\overline{R_2} \cdot Q_2 - a(x - Q_1)}^{Q_2 - a(x - Q_1)} [Q_2 - y - a(x - Q_1)] s_2 dG(y) dF(x) \\
& (p_1 Q_1 + p_2 Q_2) G(Q_2) - (p_1 Q_1 + p_2 Q_2) F(Q_1) G(Q_2)
\end{aligned}$$

$$\begin{aligned}
& -p_2 \cdot \int_0^{Q_2} G(y) \cdot F\left(Q_1 + \frac{(Q_2 - y)}{a}\right) \cdot d(y) + p_2 F(Q_1) \int_0^{Q_2} G(y) \cdot d(y) \\
& \quad + R_2 Q_2 s_2 \int_{Q_1}^{Q_1 + \frac{\overline{R_2} Q_2}{a}} G(\overline{R_2} \cdot Q_2 - a(x - Q_1)) dF(x) \quad (15)
\end{aligned}$$

The formula $EP_R(Q_1, Q_2)$ is the sum of (8), (14) and (15) and $-d_1 Q_1 - d_2 Q_2$.

Appendix C

The calculation of the

$$EP_M(Q_1, Q_2)$$

The derivation of the formula is based on considering the paid money for returned products in several subcases as seen in Figure D.2. The cost of producing Q_1 units of product 1 and Q_2 units of product 2 is subtracted from the earned money from selling Q_1 units of product 1 and Q_2 units of product 2 to the retailer, $Q_1(d_1 - c_1) + Q_2(d_2 - c_2)$. Then, the paid money for returned products is calculated by the integration of the profit expressions over their respective regions as seen in Figure D.2. The term $Q_1(d_1 - c_1) + Q_2(d_2 - c_2)$ minus the paid money term for returned products gives the formula of $EP_M(Q_1, Q_2)$.

$$x \leq (1 - R_1)Q_1, y \leq (1 - R_2)Q_2$$

$$\pi_a = R_1Q_1s_1 + R_2Q_2s_2 \quad (\text{a})$$

$$x \leq (1 - R_1)Q_1, (1 - R_2)Q_2 \leq y \leq Q_2$$

$$\pi_b = R_1Q_1s_1 + (Q_2 - y)s_2 \quad (\text{b})$$

$$y \geq Q_2, Q_1 - (x + b(y - Q_2)) > R_1Q_1$$

$$\pi_c = R_1 Q_1 s_1 \quad (c)$$

$$y \geq Q_2, Q_1 - (x + b(y - Q_2)) < R_1 Q_1, x + b(y - Q_2) < Q_1$$

$$\pi_d = (Q_1 - x - b(y - Q_2)) s_1 \quad (d)$$

$$y \leq (1 - R_2) Q_2, (1 - R_1) Q_1 \leq x \leq Q_1$$

$$\pi_e = R_2 Q_2 s_2 + (Q_1 - x) s_1 \quad (e)$$

$$(1 - R_1) Q_1 \leq x \leq Q_1, (1 - R_2) Q_2 \leq y \leq Q_2$$

$$\pi_f = (Q_1 - x) s_1 + (Q_2 - y) s_2 \quad (f)$$

$$x \geq Q_1, Q_2 - (y + a(x - Q_1)) > R_2 Q_2$$

$$\pi_g = R_2 Q_2 s_2 \quad (g)$$

$$x \geq Q_1, Q_2 - (y + a(x - Q_1)) < R_2 Q_2, y + a(x - Q_1) < Q_2$$

$$\pi_h = (Q_2 - y - a(x - Q_1)) s_2 \quad (h)$$

$$x \geq Q_1, y \geq Q_2$$

$$\pi_i = 0 \quad (i)$$

$$y \geq Q_2, x + b(y - Q_2) < Q_1, x < Q_1$$

$$\pi_j = 0 \quad (j)$$

$$x \geq Q_1, y + a(x - Q_1) < Q_2, y < Q_2$$

$$\pi_k = 0 \quad (k)$$

$R_1 Q_1 s_1$ in region $(a \cup b)$ gives the following integral part :

$$\int_0^{Q_2} \int_0^{\overline{R_1 \cdot Q_1}} R_1 Q_1 s_1 dF(x) dG(y) = R_1 Q_1 s_1 F(\overline{R_1 \cdot Q_1}) G(Q_2) \quad (1)$$

$R_2Q_2s_2$ in region $(a \cup e)$ gives the following integral part :

$$\int_0^{Q_1} \int_0^{\overline{R_2}.Q_2} R_2Q_2s_2dG(y)dF(x) = R_2Q_2s_2G(\overline{R_2}.Q_2)F(Q_1) \quad (2)$$

$(Q_2 - y)s_2$ in region $(b \cup f)$ gives the following integral part :

$$\int_{\overline{R_2}.Q_2}^{Q_2} \int_0^{Q_1} (Q_2 - y)s_2dF(x)dG(y) = -R_2Q_2s_2F(Q_1)G(\overline{R_2}.Q_2) + s_2F(Q_1) \int_{\overline{R_2}.Q_2}^{Q_2} G(y)dy \quad (3)$$

$(Q_1 - x)s_1$ in region $(e \cup f)$ is symmetric to (3)

$$-R_1Q_1s_1G(Q_2)F(\overline{R_1}.Q_1) + s_1G(Q_2) \int_{\overline{R_1}.Q_1}^{Q_1} F(x)dx \quad (4)$$

The integral of π_c on the region (c) is as follows:

$$\int_{Q_2}^{\infty} \int_{\overline{R_1}.Q_1-b(y-Q_2)}^{Q_1-b(y-Q_2)} [Q_1 - x - b(y - Q_2)]s_1dF(x)dG(y) \quad (5)$$

The integral of π_d on the region (d) is as follows:

$$\int_{Q_2}^{\infty} \int_0^{\overline{R_1}.Q_1-b(y-Q_2)} R_1Q_1s_1dF(x)dG(y) = R_1Q_1s_1 \int_{Q_2}^{\infty} F(\overline{R_1}.Q_1 - b(y - Q_2))dG(y) \quad (6)$$

The integral of π_h on the region (h) is as follows:

$$\int_{Q_1}^{\infty} \int_{\overline{R_2}.Q_2-a(x-Q_1)}^{Q_2-a(x-Q_1)} [Q_2 - y - a(x - Q_1)]s_2dG(y)dF(x) \quad (7)$$

The integral of π_g on the region (g) is symmetric to (6) as follows:

$$R_2Q_2s_2 \int_{Q_2}^{\infty} G(\overline{R_2}.Q_2 - a(x - Q_1))dF(x) \quad (8)$$

The formula $EP_M(Q_1, Q_2)$ is equal to the term $Q_1(d_1 - c_1) + Q_2(d_2 - c_2)$ minus the sum of (1), (2),(3),(4),(5),(6),(7) and (8).

Appendix D

Graphs

Figure D.1: Six regions giving rise to the total expected profit function

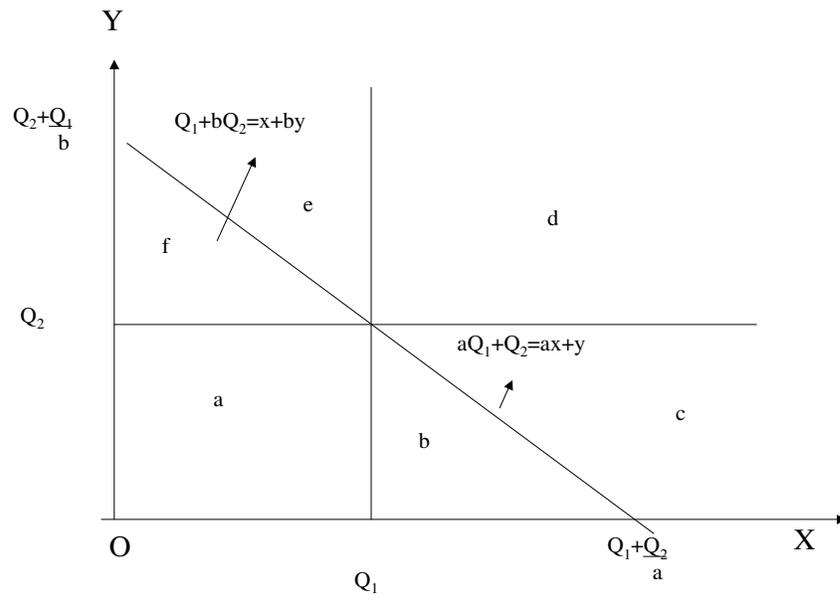


Figure D.2: Eleven regions giving rise to the retailer's expected profit function

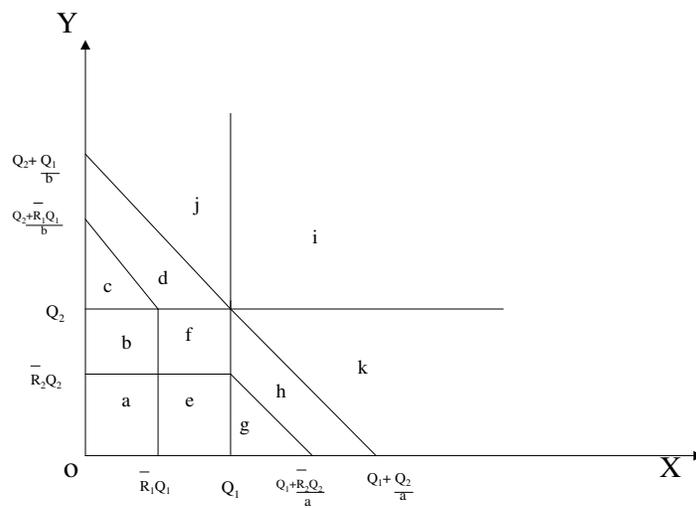


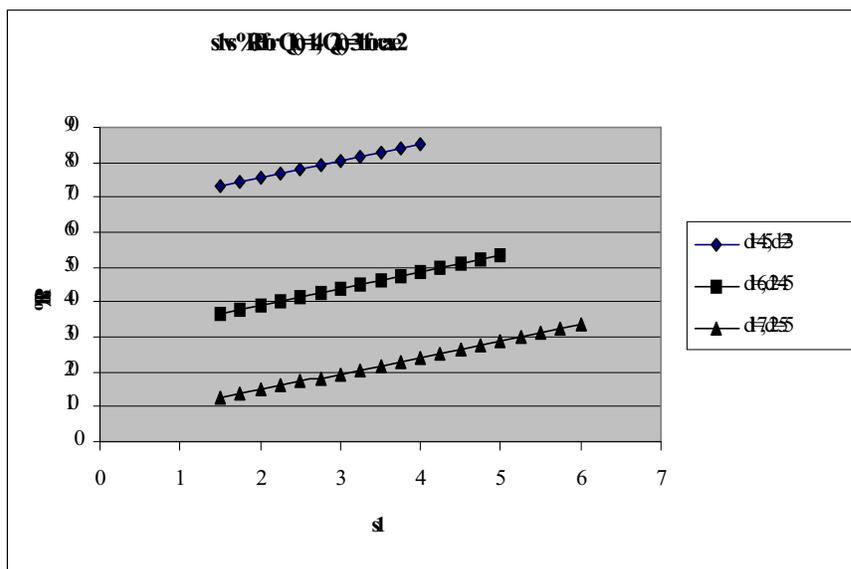
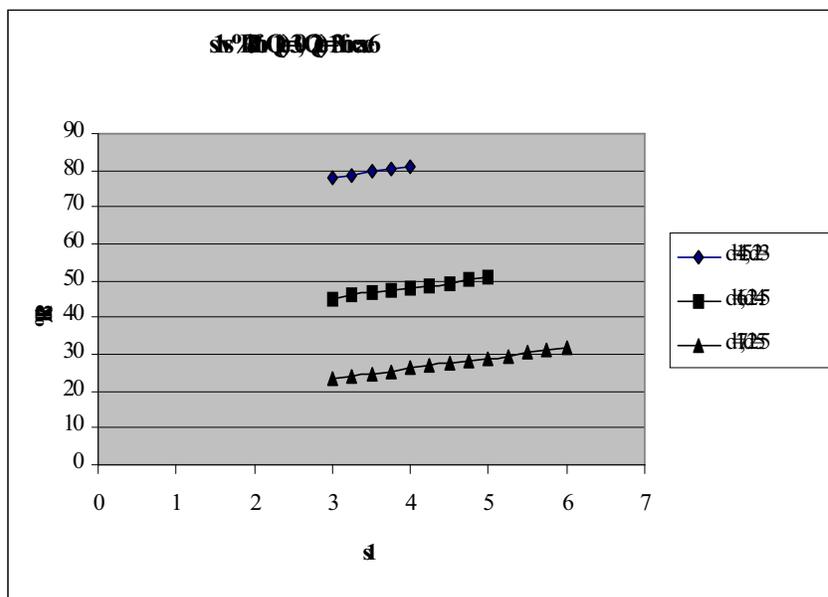
Figure D.3: Case-2 for $Q_1^c = 14$, $Q_1^c = 31$ Figure D.4: Case-6 for $Q_1^c = 30$, $Q_1^c = 13$ 

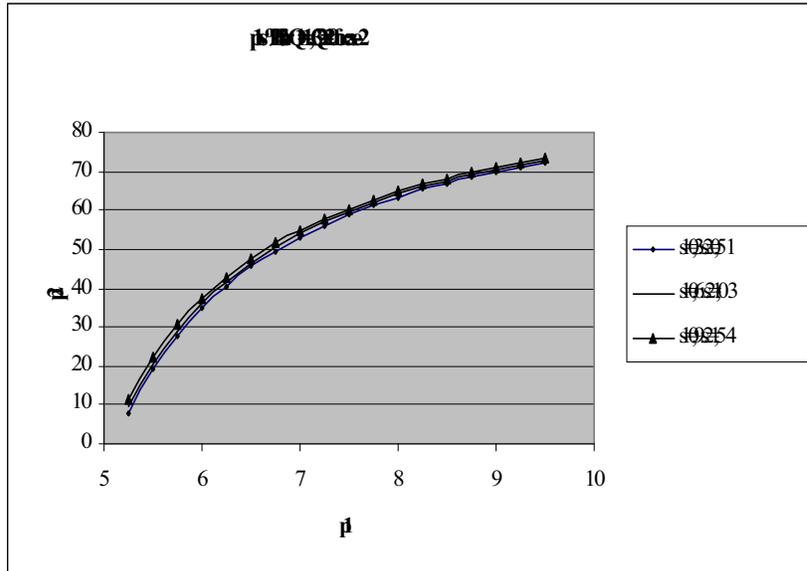
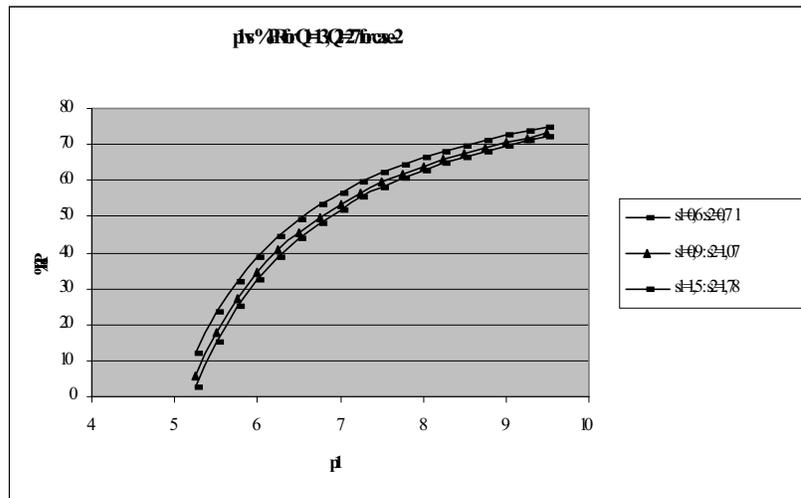
Figure D.5: Case-2 for $Q_1 = 13, Q_1 = 20$ Figure D.6: Case-2 for $Q_1 = 13, Q_1 = 27$ 

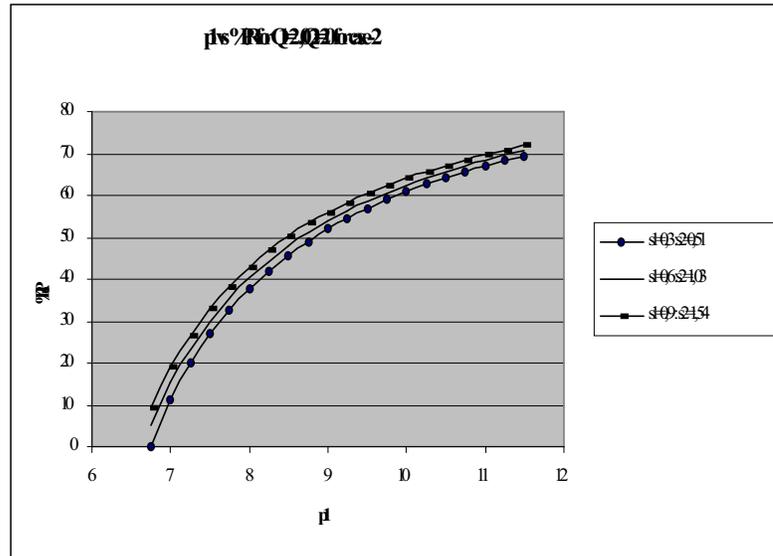
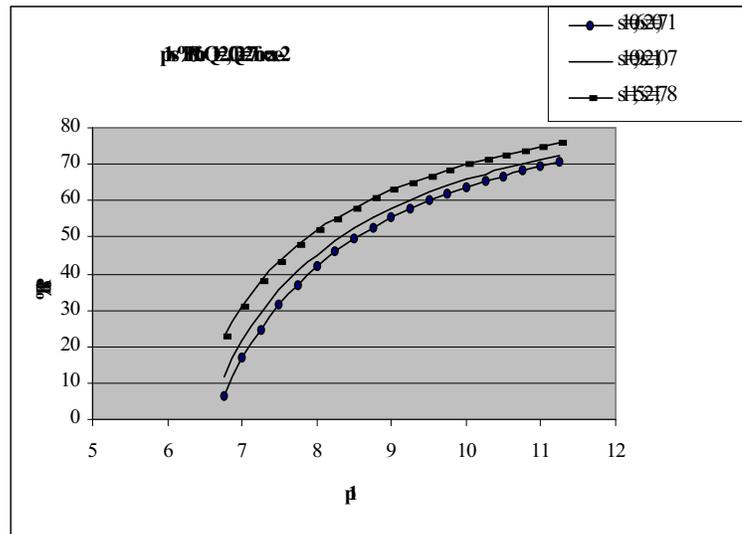
Figure D.7: Case-2 for $Q_1 = 20, Q_1 = 20$ Figure D.8: Case-2 for $Q_1 = 20, Q_1 = 27$ 

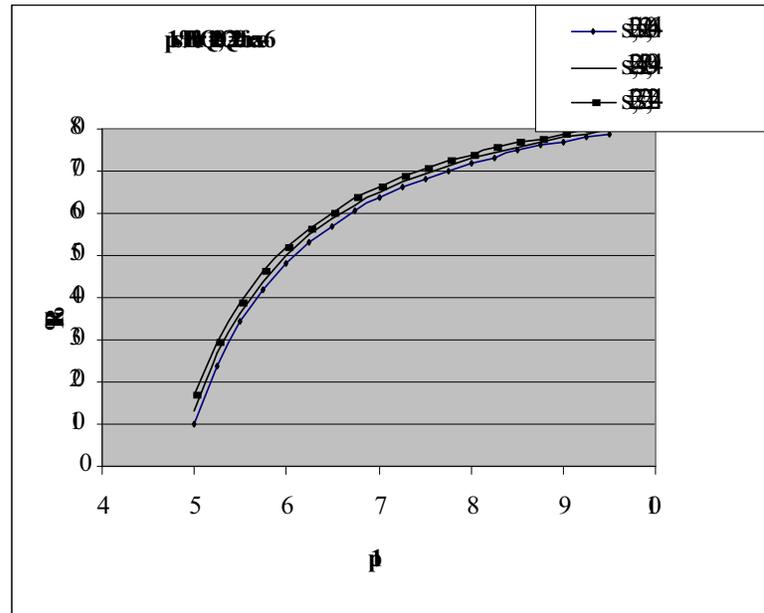
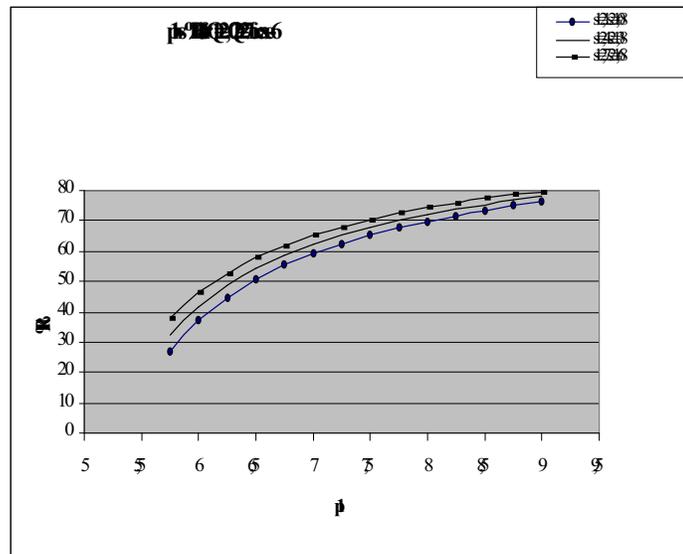
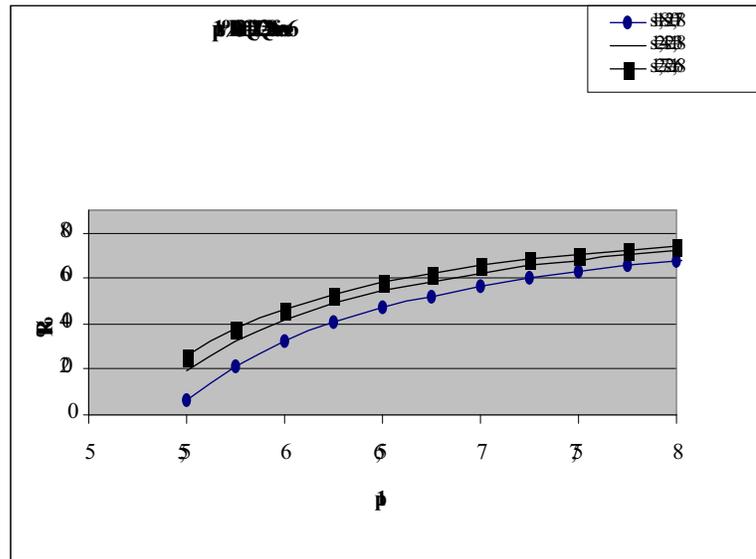
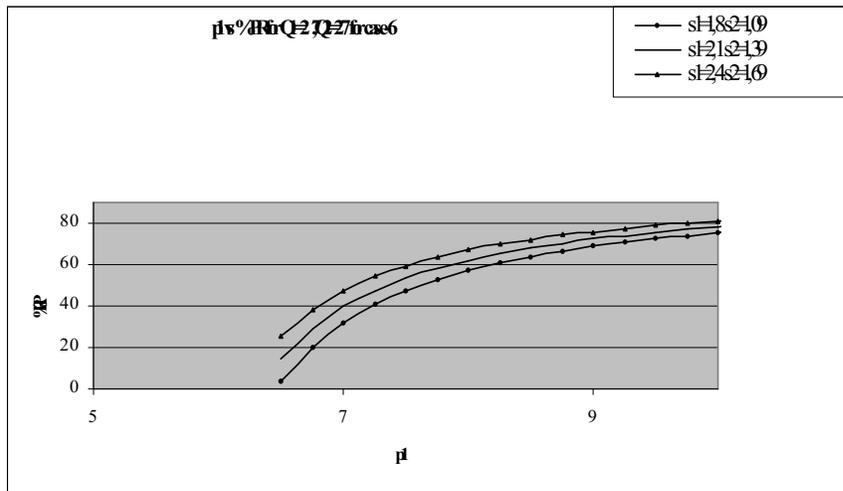
Figure D.9: Case-6 for $Q_1 = 20, Q_1 = 20$ Figure D.10: Case-6 for $Q_1 = 20, Q_1 = 27$ 

Figure D.11: Case-6 for $Q_1 = 27, Q_2 = 20$ Figure D.12: Case-6 for $Q_1 = 27, Q_2 = 27$ 

Appendix E

Tables

s_1	s_2	EP_R	percent.ret.profit
1,5	0.175801	129.302	73,0795
1,75	0.472823	131.416	74,2741
2	0.769848	133.529	75,4688
2,25	1,06687	135.643	76,6634
2,5	1,3639	137.757	77,858
2,75	1,66092	139.871	79,0527
3	1,95794	141.984	80,2473
3,25	2,25497	144.098	81,4419
3,5	2,55199	146.212	82,6366
3,75	2,84901	148.325	83,8312
4	3,14604	150.439	85,0259

Table E.1: Case-2:One-way full substitution with partial credit and full returns for $Q_1^c = 14, Q_2^c = 31, d_1 = 4.5, d_2 = 3$

s_1	s_2	EP_R	percent.ret.profit
1,5	0.175801	64,802	36,6251
1,75	0.472823	66,9157	37,8197
2	0.769848	69,0294	39,0144
2,25	1,06687	71,1431	40,209
2,5	1,3639	73,2568	41,4036
2,75	1,66092	75,3705	42,5983
3	1,95794	77,4842	43,7929
3,25	2,25497	79,5979	44,9875
3,5	2,55199	81,7117	46,1822
3,75	2,84901	83,8254	47,3768
4	3,14604	85,9391	48,5714
4,25	3,44306	88,0528	49,7661
4,5	3,74008	90,1665	50,9607
4,75	4,03711	92,2802	52,1553
5	4,33413	94,3939	53,35

Table E.2: Case-2:One-way full substitution with partial credit and full returns for $Q_1^c = 14, Q_2^c = 31, d_1 = 6, d_2 = 4.5$

s_1	s_2	EP_R	percent.ret.profit
1,5	0.175801	21,802	12,3222
1,75	0.472823	23,9157	13,5168
2	0.769848	26,0294	14,7114
2,25	1,06687	28,1431	15,9061
2,5	1,3639	30,2568	17,1007
2,75	1,66092	32,3705	18,2953
3	1,95794	34,4842	19,49
3,25	2,25497	36,5979	20,6846
3,5	2,55199	38,7116	21,8792
3,75	2,84901	40,8254	23,0739
4	3,14604	42,9391	24,2685
4,25	3,44306	45,0528	25,4631
4,5	3,74008	47,1665	26,6578
4,75	4,03711	49,2802	27,8524
5	4,33413	51,3939	29,047
5,25	4,63116	53,5076	30,2417
5,5	4,92818	55,6213	31,4363
5,75	5,2252	57,735	32,6309
6	5,52223	59,8487	33,8256

Table E.3: Case-2:One-way full substitution with partial credit and full returns for $Q_1^c = 14, Q_2^c = 31, d_1 = 7, d_2 = 5.5$

s_1	s_2	EP_R	percent.ret.profit
3	0.116810	142.634	78,1321
3,25	0.366808	143.903	78,8273
3,5	0.616807	145.173	79,5224
3,75	0.866809	146.442	80,2176
4	1,11681	147.711	80,9128

Table E.4: Case-6:Two-way full substitution with partial credit and full returns for $Q_1^c = 30, Q_2^c = 13, d_1 = 4.5, d_2 = 3$

s_1	s_2	EP_R	percent.ret.profit
3	0.116810	82,6343	45,2653
3,25	0.366808	83,9034	45,9605
3,5	0.616807	85,1725	46,6557
3,75	0.866809	86,4416	47,3509
4	1,11681	87,7107	48,0461
4,25	1,36681	88,9798	48,7413
4,5	1,61681	90,2489	49,4365
4,75	1,86681	91,518	50,1316
5	2,11681	92,7871	50,8268

Table E.5: Case-6:Two-way full substitution with partial credit and full returns for $Q_1^c = 30, Q_2^c = 13, d_1 = 6, d_2 = 4.5$

s_1	s_2	EP_R	percent.ret.profit
3	0.116810	42,6343	23,3542
3,25	0.366808	43,9034	24,0494
3,5	0.616807	45,1725	24,7446
3,75	0.866809	46,4416	25,4397
4	1,11681	47,7107	26,1349
4,25	1,36681	48,9798	26,8301
4,5	1,61681	50,2489	27,5253
4,75	1,86681	51,518	28,2205
5	2,11681	52,7871	28,9157
5,25	2,36681	54,0562	29,6109
5,5	2,61681	55,3253	30,306
5,75	2,86681	56,5944	31,0012
6	3,11681	57,8635	31,6964

Table E.6: Case-6:Two-way full substitution with partial credit and full returns for $Q_1^c = 30, Q_2^c = 13, d_1 = 7, d_2 = 5.5$

Q_1	Q_2	s_1	s_2
13	13	0,3	1,46
13	20	0,3	0,51
13	20	0,6	1,03
13	20	0,9	1,54
13	27	0,6	0,71
13	27	0,9	1,07
13	27	1,5	1,78
20	13	0,3	1,46
20	20	0,3	0,51
20	20	0,6	1,03
20	20	0,9	1,54
20	27	0,6	0,71
20	27	0,9	1,07
20	27	1,5	1,78

Table E.7: Parameter sets for case-2

Q_1	Q_2	s_1	s_2
20	20	2,1	0,64
20	20	2,4	0,94
20	20	2,7	1,24
20	27	2,1	1,08
20	27	2,4	1,38
20	27	2,7	1,68
27	20	1,8	0,78
27	20	2,4	1,38
27	20	2,7	1,68
27	27	1,8	1,09
27	27	2,1	1,39
27	27	2,4	1,69

Table E.8: Parameter sets for case-6

p_1	p_2	percent.ret.profit	EP_T	EP_R
5.00000	3.10147	-5.76773	36.4672	-2.10333
5.50000	3.51605	19.5634	47.9514	9.38095
6.00000	3.93063	35.1055	59.4357	20.8652
6.50000	4.34521	45.6141	70.9200	32.3495
7.00000	4.75979	53.1936	82.4043	43.8338
7.50000	5.17438	58.9188	93.8885	55.3181
8.00000	5.58896	63.3962	105.373	66.8023
8.50000	6.00354	66.9934	116.857	78.2866
9.00000	6.41812	69.9469	128.341	89.7709
9.50000	6.83270	72.4153	139.826	101.2551
10.00000	7.24728	74.5089	151.310	112.739
10.50000	7.66186	76.3072	162.794	124.224
11.0000	8.07644	77.8685	174.278	135.708
11.5000	8.49102	79.2367	185.763	147.192
12.0000	8.90560	80.4456	197.247	158.677
12.5000	9.32018	81.5215	208.731	170.161

Table E.9: Case-2a:One-way full substitution with partial credit and full returns for $Q_1 = 13, Q_2 = 13, s_1 = 0.3, s_2 = 1.46$

			$s_1 = 0.3, s_2 = 0.51$		$s_1 = 0.6, s_2 = 1.03$		$s_1 = 0.9, s_2 = 1.54$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$
5,00	3,38	45,4	-3,18	-7,0	-2,3	-4,98	-1,35	-2,98
5,50	3,83	60,0	11,37	19,0	12,29	20,50	13,20	22,01
6,00	4,28	74,5	25,92	34,8	26,84	36,02	27,75	37,24
6,50	4,73	89,1	40,48	45,4	41,40	46,47	42,30	47,49
7,00	5,18	103,6	55,03	53,1	55,95	53,99	56,85	54,86
7,50	5,63	118,2	69,58	58,9	70,50	59,66	71,40	60,42
8,00	6,09	132,7	84,13	63,4	85,05	64,08	85,96	64,76
8,50	6,54	147,3	98,68	67,0	99,60	67,63	100,51	68,24
9,00	6,99	161,8	113,24	70,0	114,16	70,54	115,06	71,10
9,50	7,44	176,4	127,79	72,4	128,71	72,97	129,61	73,48
10,00	7,89	190,9	142,34	74,5	143,26	75,03	144,16	75,50
10,50	8,34	205,5	156,89	76,4	157,81	76,80	158,72	77,24
11,00	8,79	220,0	171,44	77,9	172,36	78,33	173,27	78,74
11,50	9,25	234,6	186,00	79,3	186,92	79,68	187,82	80,06
12,00	9,70	249,1	200,55	80,5	201,47	80,86	202,37	81,23
12,50	10,15	263,7	215,10	81,6	216,02	81,92	216,92	82,26

Table E.10: Case-2b:One-way full substitution with partial credit and full returns for $Q_1 = 13, Q_2 = 20$

			$s_1 = 0.6, s_2 = 0.71$		$s_1 = 0.9, s_2 = 1.07$		$s_1 = 1.5, s_2 = 1.78$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$
5,50	4,07	66,58	10,16	15,26	11,97	17,98	15,55	23,35
6,00	4,55	83,57	27,14	32,48	28,95	34,65	32,53	38,93
6,50	5,03	100,55	44,12	43,88	45,94	45,68	49,51	49,24
7,00	5,51	117,53	61,11	51,99	62,92	53,53	66,49	56,58
7,50	5,99	134,51	78,09	58,05	79,90	59,40	83,48	62,06
8,00	6,47	151,50	95,07	62,76	96,88	63,95	100,46	66,31
8,50	6,95	168,48	112,06	66,51	113,87	67,58	117,44	69,71
9,00	7,44	185,46	129,04	69,58	130,85	70,55	134,42	72,48
9,25	7,68	193,95	137,53	70,91	139,34	71,84	142,92	73,69
9,50	7,92	202,44	146,02	72,13	147,83	73,02	151,41	74,79
10,00	8,64	227,92	171,49	75,24	173,31	76,04	176,88	77,61
10,50	8,88	236,41	179,99	76,13	181,80	76,90	185,37	78,41
11,00	9,36	253,39	196,97	77,73	198,78	78,45	202,36	79,86
11,50	9,84	270,38	213,95	79,13	215,76	79,80	219,34	81,12
12,00	10,32	287,36	230,93	80,36	232,74	80,99	236,32	82,24
12,50	10,80	304,34	247,92	81,46	249,73	82,06	253,30	83,23

Table E.11: Case-2c:One-way full substitution with partial credit and full returns for $Q_1 = 13, Q_2 = 27$

p_1	p_2	percent.ret.profit	EP_T	EP_R
5.00	1.22147	-325.355	11.2565	-36.6235
5.50	1.45733	-113.638	22.4117	-25.4682
6.00	1.69319	-42.6399	33.5670	-14.3129
6.50	1.92904	-7.06061	44.7223	-3.15766
7.00	2.16490	14.3127	55.8775	7.99760
7.50	2.40076	28.5724	67.0328	19.1529
8.00	2.63662	38.7631	78.1881	30.3081
8.50	2.87247	46.4091	89.3433	41.4634
9.00	3.10833	52.3576	100.4986	52.6187
9.50	3.34419	57.1175	111.654	63.7739
10.00	3.58004	61.0127	122.809	74.9292
10.50	3.81590	64.2592	133.964	86.0845
11.00	4.05176	67.0066	145.120	97.2398
11.50	4.28761	69.3617	156.275	108.395
12.00	4.52347	71.4031	167.430	119.550
12.50	4.75933	73.1894	178.585	130.706

Table E.12: Case-2d:One-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 13, s_1 = 0.3, s_2 = 1.46$

			$s_1 = 0.3, s_2 = 0.51$			$s_1 = 0.6, s_2 = 1.03$		$s_1 = 0.9, s_2 = 1.54$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$	
7,00	2,90	64,99	7,40	11,39	9,85	15,15	12,26	18,87	
7,50	3,21	78,66	21,08	26,80	23,52	29,90	25,94	32,97	
8,00	3,53	92,33	34,75	37,64	37,19	40,28	39,61	42,90	
8,50	3,84	106,01	48,42	45,68	50,87	47,98	53,28	50,26	
9,00	4,16	119,68	62,10	51,89	64,54	53,93	66,96	55,95	
9,50	4,47	133,35	75,77	56,82	78,21	58,65	80,63	60,46	
10,00	4,79	147,03	89,44	60,83	91,89	62,50	94,30	64,14	
10,50	5,10	160,70	103,12	64,17	105,56	65,69	107,98	67,19	
11,00	5,42	174,37	116,79	66,98	119,23	68,38	121,65	69,76	
11,50	5,73	188,05	130,46	69,38	132,91	70,68	135,32	71,96	
12,00	6,05	201,72	144,13	71,45	146,58	72,66	148,99	73,86	
12,50	6,36	215,39	157,81	73,27	160,25	74,40	162,67	75,52	

Table E.13: Case-2e:One-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 20$

			$s_1 = 0.6, s_2 = 0.71$			$s_1 = 0.9, s_2 = 1.07$		$s_1 = 1.5, s_2 = 1.78$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$	
7,00	3,75	75,94	12,65	16,66	16,29	21,45	23,4985	30,9435	
7,50	4,16	92,33	29,04	31,45	32,68	35,40	39,89	43,203	
8,00	4,57	108,72	45,43	41,79	49,07	45,14	56,2815	51,7659	
8,50	4,98	125,12	61,82	49,41	65,46	52,32	72,673	58,0851	
9,00	5,39	141,51	78,22	55,27	81,86	57,85	89,0645	62,9404	
9,50	5,80	157,90	94,61	59,92	98,25	62,22	105,456	66,7875	
10,00	6,20	174,29	111,00	63,69	114,64	65,77	121,847	69,9111	
10,50	6,61	190,68	127,39	66,81	131,03	68,72	138,239	72,4976	
11,00	7,02	207,07	143,78	69,44	147,42	71,19	154,63	74,6747	
11,50	7,43	223,46	160,17	71,68	163,81	73,31	171,022	76,5323	
12,00	7,84	239,86	176,56	73,61	180,20	75,13	187,413	78,1361	
12,50	8,25	256,25	192,96	75,30	196,60	76,72	203,805	79,5347	

Table E.14: Case-2f:One-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 27$

			$s_1 = 2.1, s_2 = 0.64$			$s_1 = 2.4, s_2 = 0.94$		$s_1 = 2.7, s_2 = 1.24$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$	
5,00	3,48	47,40	4,69	9,89	6,29	13,26	7,88	16,63	
5,50	3,98	64,78	22,07	34,07	23,67	36,54	25,27	39,00	
6,00	4,48	82,16	39,45	48,02	41,05	49,96	42,65	51,91	
6,50	4,98	99,55	56,84	57,10	58,43	58,70	60,03	60,31	
7,00	5,48	116,93	74,22	63,48	75,82	64,84	77,41	66,21	
7,50	5,98	134,31	91,60	68,20	93,20	69,39	94,80	70,58	
8,00	6,48	151,70	108,99	71,85	110,58	72,90	112,18	73,95	
8,50	6,98	169,08	126,37	74,74	127,97	75,69	129,56	76,63	
9,00	7,48	186,46	143,75	77,10	145,35	77,95	146,95	78,81	
9,50	7,98	203,84	161,14	79,05	162,73	79,83	164,33	80,62	
10,00	8,48	221,23	178,52	80,70	180,12	81,42	181,71	82,14	
10,50	8,98	238,61	195,90	82,10	197,50	82,77	199,10	83,44	
11,00	9,48	255,99	213,29	83,32	214,88	83,94	216,48	84,56	
11,50	9,98	273,38	230,67	84,38	232,27	84,96	233,86	85,55	
12,00	10,48	290,76	248,05	85,31	249,65	85,86	251,25	86,41	
12,50	11,00	308,14	265,44	86,14	267,03	86,66	268,63	87,18	

Table E.15: Case-6a:Two-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 20$

			$s_1 = 2.1, s_2 = 1.08$			$s_1 = 2.4, s_2 = 1.38$		$s_1 = 2.7, s_2 = 1.68$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$	
6	4,03	67,26	24,86	36,96	27,9837	41,6037	31,10	46,24	
6,5	4,53	85,66	43,26	50,50	46,384	54,1471	49,51	57,79	
7	5,03	104,06	61,66	59,26	64,7842	62,2547	67,91	65,25	
7,5	5,53	122,46	80,06	65,38	83,1845	67,926	86,31	70,47	
8	6,03	140,86	98,46	69,90	101,5848	72,1157	104,71	74,33	
8,5	6,53	159,26	116,86	73,38	119,985	75,3372	123,11	77,30	
9	7,03	177,66	135,26	76,13	138,385	77,8915	141,51	79,65	
9,5	7,53	196,07	153,66	78,37	156,786	79,9663	159,91	81,56	
10	8,03	214,47	172,07	80,23	175,186	81,6851	178,31	83,14	
10,25	8,28	223,67	181,27	81,04	184,386	82,4385	187,51	83,83	
10,5	8,53	232,87	190,47	81,79	193,586	83,1323	196,71	84,47	
11	9,03	251,27	208,87	83,13	211,986	84,3676	215,11	85,61	
11,5	9,53	269,67	227,27	84,28	230,387	85,4342	233,51	86,59	
12	10,03	288,07	245,67	85,28	248,787	86,3646	251,91	87,45	
12,5	10,53	306,47	264,07	86,16	267,187	87,1833	270,31	88,20	

Table E.16: Case-6b:Two-way full substitution with partial credit and full returns for $Q_1 = 20, Q_2 = 27$

			$s_1 = 1.8, s_2 = 0.78$			$s_1 = 2.4, s_2 = 1.38$		$s_1 = 2.7, s_2 = 1.68$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$	
5,50	3,53	48,43	3,29	6,79	9,53	19,68	12,65	26,13	
6,00	4,03	66,83	21,69	32,46	27,93	41,80	31,05	46,47	
6,50	4,53	85,23	40,09	47,04	46,33	54,36	49,45	58,03	
7,00	5,03	103,63	58,49	56,44	64,73	62,47	67,85	65,48	
7,50	5,53	122,03	76,89	63,01	83,13	68,13	86,26	70,68	
8,00	6,03	140,43	95,29	67,86	101,53	72,30	104,66	74,53	
8,50	6,53	158,83	113,69	71,58	119,94	75,51	123,06	77,48	
9,00	7,03	177,23	132,09	74,53	138,34	78,05	141,46	79,82	
9,50	7,53	195,63	150,49	76,93	156,74	80,12	159,86	81,71	
10,00	8,03	214,03	168,89	78,91	175,14	81,83	178,26	83,29	
10,50	8,53	232,43	187,29	80,58	193,54	83,27	196,66	84,61	
11,00	9,03	250,83	205,69	82,01	211,94	84,49	215,06	85,74	
11,50	9,53	269,23	224,09	83,23	230,34	85,55	233,46	86,71	
12,00	10,03	287,63	242,49	84,31	248,74	86,48	251,86	87,56	
12,50	10,53	306,03	260,89	85,25	267,14	87,29	270,26	88,31	

Table E.17: Case-6c:Two-way full substitution with partial credit and full returns for $Q_1 = 27, Q_2 = 20$

			$s_1 = 1.8, s_2 = 1.09$		$s_1 = 2.1, s_2 = 1.39$		$s_1 = 2.4, s_2 = 1.69$	
p_1	p_2	EP_T	EP_R	$\%PR$	EP_R	$\%PR$	EP_R	$\%PR$
6,50	3,07	45,05	1,54	3,41	6,51	14,46	11,49	25,52
7,00	3,57	63,86	20,35	31,86	25,33	39,66	30,31	47,46
7,50	4,07	82,68	39,16	47,37	44,14	53,39	49,12	59,41
8,00	4,57	101,49	57,98	57,12	62,96	62,03	67,93	66,94
8,50	5,07	120,30	76,79	63,83	81,77	67,97	86,75	72,11
9,00	5,57	139,12	95,60	68,72	100,58	72,30	105,56	75,88
9,50	6,07	157,93	114,42	72,45	119,40	75,60	124,38	78,75
10,00	6,57	176,74	133,23	75,38	138,21	78,20	143,19	81,02
10,50	7,07	195,56	152,04	77,75	157,02	80,30	162,00	82,84
11,00	7,57	214,37	170,86	79,70	175,84	82,02	180,82	84,35
11,50	8,07	233,18	189,67	81,34	194,65	83,47	199,63	85,61
12,00	8,57	252,00	208,48	82,73	213,46	84,71	218,44	86,68
12,50	9,07	270,81	227,30	83,93	232,28	85,77	237,26	87,61

Table E.18: Case-6d:Two-way full substitution with partial credit and full returns for $Q_1 = 27, Q_2 = 27$

	$(d_1 = 4.5, d_2 = 3)$	$(d_1 = 6, d_2 = 4.5)$	$(d_1 = 7, d_2 = 5.5)$
MPM	(0.5,0.5)	(1,1.25)	(1.33,1.75)
RPM	(1,1.33)	(0.5,0.55)	(0.29,0.27)

Table E.19: Manufacturer's Profit Margin (MPM)and Retailer's Profit Margin(RPM) for product 1 and product 2

Appendix F

Fortran Codes

```
      c Order Quantity Determination for case2
Program first
implicit none
real sum,son,resul
real res,su,term,ter,so
real b,term12
real p1,p12,p13,p2,c1,c2,a
real resi,ter1,resi1,ter2
integer i,j,r1,r2,k,q1,q2,product2
real product1
real  $max_p$ 
integer l,m,n
p12=0.25
p13=0.25
a=1.0
c1=3.0
c2=2.0
r1=5
r2=5
b=0.0
p1=9
p2=7
open ( unit=1, file='pos1', status= 'unknown')
 $max_p$  = 0.0
do q1=13,27
do q2=13,27
resi=0.0
do i=r2,q1
ter1=1.0
do k=i-r2+1,i-1
ter1=ter1*k
end do
do k=1,r2-1
```

```
ter1=ter1/float(k)
end do
resi=resi+(ter1*(p13**r2)*((1-p13)**(i-r2)))
end do
resi1=0.0
do i=r1,q2
ter2=1.0
do k=i-r1+1,i-1
ter2=ter2*k
end do
do k=1,r1-1
ter2=ter2/float(k)
end do
resi1=resi1+(ter2*(p12**r1)*((1-p12)**(i-r1)))
end do
son=0.0
so=0.0
do i=r2,q1
sum=0
do j=r2,i
term12=1.0
do k=j-r2+1,j-1
term12= term12*k
end do
do k=1,r2-1
term12= term12/float(k)
end do
sum=sum+(term12*(p13**r2)*((1-p13)**(j-r2)))
end do
son=son+sum
end do
do l=r1,q2
res=0.0
```

```
su=0
do m=r2,q1+((q2-1)/a)
term=1.0
do n=m-r2+1,m-1
term=term*n
end do
do n=1,r2-1
term=term/float(n)
end do
res=res+(term*(p13**r2)*((1-p13)**(m-r2)))
end do
do m=r1,1
ter=1.0
do n=m-r1+1,m-1
ter=ter*n
end do
do n=1,r1-1
ter=ter/float(n)
end do
su=su+(ter*(p12**r1)*((1-p12)**(m-r1)))
end do
so=so+su*res
end do
resul=-p1*son -p2*so+p1*q1+p2*q2-c1*q1-c2*q2
IF (resul .GE. maxp ) THEN
maxp=resul
product1=q1
product2=q2
END IF
end do
end do
write(1,*) 'resul,q1,q2',maxp,product1,product2
end
```

c Case2 One-way full substitution with partial credit, full returns

Program first

implicit none

real sum,son,resul

real res,su,term,ter,so,last

real b,term12

real p1,p12,p13,p2,c1,c2,a

real l2,te1,te2,l1,te3,te4,s1

real resi,ter1,resi1,ter2,resi2,resi3

real kon,kon1,kon2,ko1,ko,s2,kon3

integer i,j,r1,r2,k,q1,q2

real don,don1,don2,don3,ka,ka1

real kar,d1,d2,last1

integer l,m,n,t

p12=0.25

d1=7

d2=5.5

p13=0.25

a=1.0

l1=1.0

l2=1.0

c1=3.0

c2=2.0

r1=5

r2=5

q1=16

q2=27

b=0.0

p1=9.0

p2=7.0

open (unit=1, file='pos2', status= 'unknown')

do t=1,20

s1=t*0.25

```
resi=0.0
do i=r2,q1
ter1=1.0
do k=i-r2+1,i-1
ter1=ter1*k
end do
do k=1,r2-1
ter1=ter1/float(k)
end do
resi=resi+(ter1*(p13**r2)*((1-p13)**(i-r2)))
end do
resi1=0.0
do i=r1,q2
ter2=1.0
do k=i-r1+1,i-1
ter2=ter2*k
end do
do k=1,r1-1
ter2=ter2/float(k)
end do
resi1=resi1+(ter2*(p12**r1)*((1-p12)**(i-r1)))
end do
s2=(resi*s1-c2+d2+c1-d1)/(resi*resi1)
son=0.0
so=0.0
do i=r2,q1
sum=0
do j=r2,i
term12=1.0
do k=j-r2+1,j-1
term12= term12*k
end do
do k=1,r2-1
```

```
term12= term12/float(k)
end do
sum=sum+(term12*(p13**r2)*((1-p13)**(j-r2)))
end do
son=son+sum
end do
do l=r1,q2
res=0.0
su=0
do m=r2,q1+((q2-1)/a)
term=1.0
do n=m-r2+1,m-1
term=term*n
end do
do n=1,r2-1
term=term/float(n)
end do
res=res+(term*(p13**r2)*((1-p13)**(m-r2)))
end do
do m=r1,l
ter=1.0
do n=m-r1+1,m-1
ter=ter*n
end do
do n=1,r1-1
ter=ter/float(n)
end do
su=su+(ter*(p12**r1)*((1-p12)**(m-r1)))
end do
so=so+su*res
end do
resul=-p1*son -p2*so+p1*q1+p2*q2-c1*q1-c2*q2
te2=0
```

```
do i=r1,q2
resi2=0.0
do j=r1,i
te1=1.0
do k=j-r1+1,j-1
te1=te1*k
end do
do k=1,r1-1
te1=te1/float(k)
end do
resi2=resi2+(te1*(p12**r1)*((1-p12)**(j-r1)))
end do
te2=te2+resi2
end do
te3=0
do i=r2,q1
resi3=0
do j=r2,i
te4=1.0
do k=j-r2+1,j-1
te4=te4*k
end do
do k=1,r2-1
te4=te4/float(k)
end do
resi3=resi3+(te4*(p13**r2)*((1-p13)**(j-r2)))
end do
te3=te3+resi3
end do
don=0.0
do i=q2,90
don1=0.0
don2=1.0
```

```
do k=i-r1+1,i-1
don2=don2*k
end do
do k=1,r1-1
don2=don2/float(k)
end do
ka1=don2*(p12**r1)*((1-p12)**(i-r1))
do j=max(((1-l1)*q1)-(b*(i-q2)),r2),max(q1-(b*(i-q2)),r2)
don3=1.0
do k=j-r2+1,j-1
don3=don3*k
end do
do k=1,r2-1
don3=don3/float(k)
end do
ka=don3*(p13**r2)*((1-p13)**(j-r2))*ka1*s1*(q1-j-b*(i-q2))
don1=don1+ka
end do
don=don+don1
end do
kon=0
do i=q1,38
kon1=0.0
kon2=1.0
do k=i-r2+1,i-1
kon2=kon2*k
end do
do k=1,r2-1
kon2=kon2/float(k)
end do
ko1=kon2*(p13**r2)*((1-p13)**(i-r2))
do j=max(((1-l2)*q2)-(a*(i-q1)),r1),max(q2-(a*(i-q1)),r1)
kon3=1.0
```

```
do k=j-r1+1,j-1
kon3=kon3*k
end do
do k=1,r1-1
kon3=kon3/float(k)
end do
ko=kon3*(p12**r1)*((1-p12)**(j-r1))*ko1*s2*(q2-j-a*(i-q1))
kon1=kon1+ko
end do
kon=kon+kon1
end do
last=q1*(p1-d1)+q2*(p2-d2)+(resi*s2*te2)+(resi1*s1*te3)
last1= -p1*son-p2*so+last+don+kon
kar=(last1/resul)*100
write(1,*) 's1,s2,ret,kar',s1,s2,last1,kar
end do
write(1,*) 'q1,q2,d1,d2',q1,q2,d1,d2
end
```

c Order Quantity Determination for case-6

```
Program first
implicit none
real sum,son,resul
real res,su,term,ter,so
real b,term12,result,term1
real p1,p12,p13,p2,c1,c2,a
real resi,ter1,resi1,ter2
real  $max_p$ 
integer i,j,r1,r2,k,q1,q2
real product2
real product1
integer l,m,n
p12=0.25
p13=0.25
p1=9
p2=7
a=1.0
c1=3.0
c2=2.0
r1=5
r2=5
b=1.0
open ( unit=1, file='pos3', status= 'unknown')
 $max_p$ =0
do q1=13,27
do q2=13,27
resi=0.0
do i=r2,q1
ter1=1.0
do k=i-r2+1,i-1
ter1=ter1*k
end do
```

```
do k=1,r2-1
ter1=ter1/float(k)
end do
resi=resi+(ter1*(p13**r2)*((1-p13)**(i-r2)))
end do
resi1=0.0
do i=r1,q2
ter2=1.0
do k=i-r1+1,i-1
ter2=ter2*k
end do
do k=1,r1-1
ter2=ter2/float(k)
end do
resi1=resi1+(ter2*(p12**r1)*((1-p12)**(i-r1)))
end do

son=0.0
so=0.0
do i=r2,q1
result=0
sum=0
do j =r1,q2+((q1-i)/b)
term1=1.0
do k=j-r1+1,j-1
term1= term1*k
end do
do k=1,r1-1
term1=term1/float(k)
end do
result= result+(term1*(p12**r1)*((1-p12)**(j-r1)))
end do
```

```
do j=r2,i
term12=1.0
do k=j-r2+1,j-1
term12= term12*k
end do
do k=1,r2-1
term12= term12/float(k)
end do
sum=sum+(term12*(p13**r2)*((1-p13)**(j-r2)))
end do
son=son+sum*result
end do
do l=r1,q2
res=0.0
su=0
do m=r2,q1+((q2-l)/a)
term=1.0
do n=m-r2+1,m-1
term=term*n
end do
do n=1,r2-1
term=term/float(n)
end do
res=res+(term*(p13**r2)*((1-p13)**(m-r2)))
end do
do m=r1,l
ter=1.0
do n=m-r1+1,m-1
ter=ter*n
end do
do n=1,r1-1
ter=ter/float(n)
end do
```

```

su=su+(ter*(p12**r1)*((1-p12)**(m-r1)))
end do
so=so+su*res
end do
resul=-p1*son -p2*so+p1*q1+p2*q2-c1*q1-c2*q2
IF (resul .GE. maxp ) THEN
maxp=resul
product1=q1
product2=q2
END IF
end do
end do
write(1,*) 'resul,q1,q2',maxp,product1,product2
end
c Case-6 Two-way full substitution with partial credit, full returns
Program first
implicit none
real sum,son,resul
real res,su,term,ter,so,last
real b,term12,result,term1
real p1,p12,p13,p2,c1,c2,a
real l2,te1,te2,l1,te3,te4,s1
real resi,ter1,resi1,ter2,resi2,resi3
real kon,kon1,kon2,ko1,ko,s2,kon3
integer i,j,r1,r2,k,q1,q2
real don,don1,don2,don3,ka,ka1
real kar,d1,d2,last1
integer l,m,n,t
p12=0.25
p1=9
p2=7
d1=7
d2=5.5

```

```
p13=0.25
a=1.0
l1=1.0
l2=1.0
c1=3.0
c2=2.0
r1=5
r2=5
q1=13
q2=27
b=1.0
open ( unit=1, file='pos4', status= 'unknown')
do t=1,20
s1=t*0.25
resi=0.0
do i=r2,q1
ter1=1.0
do k=i-r2+1,i-1
ter1=ter1*k
end do
do k=1,r2-1
ter1=ter1/float(k)
end do
resi=resi+(ter1*(p13**r2)*((1-p13)**(i-r2)))
end do
resi1=0.0
do i=r1,q2
ter2=1.0
do k=i-r1+1,i-1
ter2=ter2*k
end do
do k=1,r1-1
ter2=ter2/float(k)
```

```
end do
resi1=resi1+(ter2*(p12**r1)*((1-p12)**(i-r1)))
end do
s2=(resi*s1*resi1-c2+d2+c1-d1)/(resi*resi1)
son=0.0
so=0.0
do i=r2,q1
result=0
sum=0
do j =r1,q2+((q1-i)/b)
term1=1.0
do k=j-r1+1,j-1
term1= term1*k
end do
do k=1,r1-1
term1=term1/float(k)
end do
result= result+(term1*(p12**r1)*((1-p12)**(j-r1)))
end do
do j=r2,i
term12=1.0
do k=j-r2+1,j-1
term12= term12*k
end do
do k=1,r2-1
term12= term12/float(k)
end do
sum=sum+(term12*(p13**r2)*((1-p13)**(j-r2)))
end do
son=son+sum*result
end do
do l=r1,q2
res=0.0
```

```
su=0
do m=r2,q1+((q2-1)/a)
term=1.0
do n=m-r2+1,m-1
term=term*n
end do
do n=1,r2-1
term=term/float(n)
end do
res=res+(term*(p13**r2)*((1-p13)**(m-r2)))
end do
do m=r1,1
ter=1.0
do n=m-r1+1,m-1
ter=ter*n
end do
do n=1,r1-1
ter=ter/float(n)
end do
su=su+(ter*(p12**r1)*((1-p12)**(m-r1)))
end do
so=so+su*res
end do
resul=-p1*son -p2*so+p1*q1+p2*q2-c1*q1-c2*q2
te2=0
do i=r1,q2
resi2=0.0
do j=r1,i
te1=1.0
do k=j-r1+1,j-1
te1=te1*k
end do
do k=1,r1-1
```

```
te1=te1/float(k)
end do
resi2=resi2+(te1*(p12**r1)*((1-p12)**(j-r1)))
end do
te2=te2+resi2
end do
te3=0
do i=r2,q1
resi3=0
do j=r2,i
te4=1.0
do k=j-r2+1,j-1
te4=te4*k
end do
do k=1,r2-1
te4=te4/float(k)
end do
resi3=resi3+(te4*(p13**r2)*((1-p13)**(j-r2)))
end do
te3=te3+resi3
end do
don=0.0
do i=q2,49
don1=0.0
don2=1.0
do k=i-r1+1,i-1
don2=don2*k
end do
do k=1,r1-1
don2=don2/float(k)
end do
ka1=don2*(p12**r1)*((1-p12)**(i-r1))
do j=max(((1-l1)*q1)-(b*(i-q2)),r2),max(q1-(b*(i-q2)),r2)
```

```
don3=1.0
do k=j-r2+1,j-1
don3=don3*k
end do
do k=1,r2-1
don3=don3/float(k)
end do
ka=don3*(p13**r2)*((1-p13)**(j-r2))*ka1*s1*(q1-j-b*(i-q2))
don1=don1+ka
end do
don=don+don1
end do
kon=0
do i=q1,35
kon1=0.0
kon2=1.0
do k=i-r2+1,i-1
kon2=kon2*k
end do
do k=1,r2-1
kon2=kon2/float(k)
end do
kon1=kon2*(p13**r2)*((1-p13)**(i-r2))
do j=max(((1-l2)*q2)-(a*(i-q1)),r1),max(q2-(a*(i-q1)),r1)
kon3=1.0
do k=j-r1+1,j-1
kon3=kon3*k
end do
do k=1,r1-1
kon3=kon3/float(k)
end do
ko=kon3*(p12**r1)*((1-p12)**(j-r1))*ko1*s2*(q2-j-a*(i-q1))
kon1=kon1+ko
```

```
end do
kon=kon+kon1
end do
last=q1*(p1-d1)+q2*(p2-d2)+(resi*s2*te2)+(resi1*s1*te3)
last1= -p1*son-p2*so+last+don+kon
kar=(last1/resul)*100
write(1,*) 's1,s2,ret,kar',s1,s2,last1,kar
end do
write(1,*) 'q1,q2,d1,d2',q1,q2,d1,d2
end
```

Bibliography

- [1] Clark, A.J., Scarf, H., 1960, 'Optimal Policies for a Multiechelon Inventory Problem', *Management Science* , **6**, 475-490.
- [2] Ignall, E., Veinott, Jr., A.F., 1969, 'Optimality of Myopic Inventory Policies for Several Substitute Products', *Management Science* , **15**, 284-304.
- [3] Matthews, J.P., 1978, *Optimal Inventory Stocking Levels with Demand Transference Among Products*, *Decision Science*, **9**,129-142.
- [4] McGillivray,A.R.,and Silver,E.,1978,*Some Concepts for Inventory Control Under Substitutable Demands*,*INFOR*, **16**, 47-63.
- [5] Deuermeyer, B.L.,1980, *A Single Period Model for Multiproduct Perishable Inventory System with Economic Substitution*,*Naval Research Logistics Quarterly*, **27**, 177-185.
- [6] Jeuland, A.P., and Shugan, S.M., 1983, *Managing Channel Profits*, *Marketing Science*, **2**, 239-272.
- [7] Parlar, M., and Goyal, S.K., 1984, *Optimal Ordering Decisions for Two Substitutable Products with Stochastic Demands*, *OPSEARCH*, **21**, 1-15.
- [8] Monohan, J.P., 1984, *A Quantitative Discount Pricing Model to Increase Vendor Profits*, *Management Science*, **30**, 720-726.
- [9] Pasternack, B.A., 1985, *Optimal Pricing and Return Policies for Perishable Commodities*, *Marketing Science*, **4**, 166-176.

- [10] Lee, H.L., and Rosenblatt, M.J., 1986, *A Generalized Quantity Discount Pricing Model to Increase Supplier's Profits*, *Management Science*, **30**, 1179-1187.
- [11] Parlar, M., 1988, *Game Theoretic Analysis of the Substitutable Product Inventory Problem with Random Demands*, *Naval Research Logistics*, **35**, 397-409.
- [12] Rosling, K., 1989, *Optimal Inventory Policies for Assembly Systems Under Random Demands*, *Operations Research*, **37**, 565-579.
- [13] Pasternack, B., and Drezner, Z., 1991, *Optimal Inventory Policies for Substitutable Commodities with Stochastic Demand*, *Naval Research Logistics*, **38**, 221-240.
- [14] Porteus, E.L., and Whang, S., 1991, *On Manufacturing/Marketing Incentives*, *Management Science*, **37** (9), 1166-1181.
- [15] Anupindi, R., and Akella, R., 1993, *An Inventory Model with Commitments*, *Working Paper*, Northwestern University.
- [16] Blair, B.F., and Lewis, T.R., 1994, *Optimal Retail Contracts with Asymmetric Information and Moral Hazard*, *Rand Journal of Economics*, **25**, 284-296.
- [17] Drezner, Z., Gurnani, H., and Pasternack, B.A., 1995, *An EOQ Model with Substitutions between Products*, *Journal of the Operational Research Society*, **46** (7), 887-991.
- [18] Cachon, G.P., Lariviere, M.A., 1996, *Capacity Choice and Allocation: Strategic Behavior and Supply Chain Performance*, *Working Paper*, The Fuqua School of Business, Duke University.
- [19] Cachon, G.P., Lariviere, M.A., 1997a, *Contracting to Assure Supply or What Did the Supplier Know and When Did He Know It?*, *Working Paper*, The Fuqua School of Business, Duke University.
- [20] Padmanabhan, V., and I.P.L, Png, 1997, *Manufacturer's return policy and retail competition*, *Marketing Science*, **16** (1), 81-94.

- [21] Lee, H.L., and Whang, S., 1997, *Decentralized Multi-Echelon Supply Chains: Incentives and Information*, Working Paper, Graduate School of Business, Stanford University
- [22] Lau, H.,and Lau, A., 1998, *Manufacturer's Pricing Strategy and Return Policy for a Single Period Commodity*, *European Journal of the Operational Research*, **116**, 291-304
- [23] Tsay, A.A., Nahmias, S., and Agrawal, N., 1998, *Modeling Supply Chain Contracts: A Review*, Working Paper, Leavey School of Business, Santa Clara University.
- [24] Emmons, H. and Gilbert, S., 1998, *Returns policies in pricing and inventory decisions for catalogue goods*, *Management Science*, **44** (2), 276-283.
- [25] Gurnani, H.,and Drezner, Z., 2000, *Deterministic Hierarchical Substitution Inventory Models*, *Journal of the Operational Research*, **51** (1), 129-133.
- [26] Smith, S.A.,and Agrawal, N., 2000, *Management of Multi-Item Retailer Inventory Systems with Demand Substitution*, *Operations Research*, **48** (1), 50-64.
- [27] Donohue, K., 2000, *Efficient supply contracts for fashion goods with forecast updating and two production modes*, *Management Science*, **46** (11), 1397-1411.