

Internet in the Lives of Turkish Women

by Ayisigi B. Sevdik and Varol Akman

Abstract

This paper reports the findings of a recent survey conducted among Turkish women. The aim was to find out what role, if any, the Internet plays in their lives, what they think about it, and how and why they do or don't use it. While a small-scale study, it provided some details on the state of Turkish women living in a metropolitan area.

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Introduction

"The invention of the Internet has forever altered the world we live in. Not since the industrial revolution have we seen such profound change in the way we work ... we shop ... we get our news ... and conduct business" [1]

The Internet bridges distances by connecting people all over the world, enabling them to share knowledge and information through e-mail, digital publications, online shopping, digital news wires, and other services. It is a medium in which people can find information, present information, and produce information by interacting with others online.

Being such a useful communications technology, it has entered the lives of more than 500 million people around the world according to Nua Internet Surveys [2]. Though this seems like a large one at first, it is only about 8.5 percent of the world population. What is the situation in Turkey? According to an estimate by Nua, 600.000 people in Turkey were Internet users in May 1997. In May 2000, this number was found to be around two million [3]. Comparatively, the population of Turkey is 67,844,903, as of 22 September 2000 [4].

As can be seen, the Internet has entered and is continuing to enter the lives of Turkish people. According to a study by TUBITAK-BILTEN (Scientific and Technical Research Council of Turkey-Information Technologies and Research Institute), seven percent of the households in Turkey had Internet connection in the year 2000 [5]. Further, ProCon GfK claims that in April 2001, Internet use in major cities of Turkey increased by 17 percent. This research notes that the 18-24 age group (the A-B socio-economic group which contains the wealthier and better educated people of the population) and males are the largest Internet users [6].

Having mentioned that Net use is more widespread amongst males, the question to be asked is "is male population dominating the Internet?" In her paper, J. Morahan-Martin argues that although "the Internet has been described as a democratic agora ...

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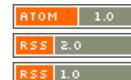
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ABOUT THE AUTHORS

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Internet users are more likely to be male, wealthier, better educated, and younger than the general population.” [7] She says that, “The Internet has been dominated by males since its inception.” Is this still true? Are males still dominating the Internet? On one hand, we can say that more and more women are beginning to use the Internet as they are beginning to discover it. Moms are discovering that it is a way to communicate with their children who are away from home, wives are discovering that it is a way to shop with comfort at home, and other women are finding out that it is a great place to find information. On the other hand, there may still be many women who are not even aware of the Net’s offerings. Although recent studies in the U.S. [8] show that there has been a great increase in the number of female users and that male–female distribution is nearly equal now, this is not the case in Turkey. ProCon GfK’s research indicates that males dominate Internet use in Turkey. But this is all we know; that in Turkey, there are more men using the Internet than women. What about the way the two different gender groups use the Internet?

There have not been many studies focused on Internet use in Turkey. There has not been an investigation, or at least one that is visible, which gives information about particularly the Internet use of Turkish women. This study aims to understand what role, if any, the Internet plays in the lives of Turkish women, what they think about it, how and why they use it, or why they don’t use it.



The survey

In order to fulfill the goal of finding out the place of the Internet in the lives of Turkish women, a survey was conducted. For this purpose, a questionnaire was prepared and distributed to women; the questionnaire can be found in the [Appendix](#).

The questionnaire included questions about Internet access and use, e–mail use and frequency, chat and relationships in the virtual environment, e–commerce, and some questions investigating the general view of Turkish women towards the Internet.

There were 81 respondents to the survey. Most were from Ankara, the capital of Turkey and the second largest city after Istanbul, and were found mostly to be educated women. Though one–third of the respondents did not specify their economic status, those who did have an economic status of at least average. This was a small–scale study, and thus it may not reflect the overall behavior of Turkish women. But, it may reflect the behavior of Turkish women living in a metropolitan area.

The following sections give a summary of the results of the survey.



Internet use and access

Are Turkish women using the Internet? Do they even know what it is? For what purposes do they use the Net?

In this survey two–thirds of the women indicated that they are users and have access to the Internet.

Internet access

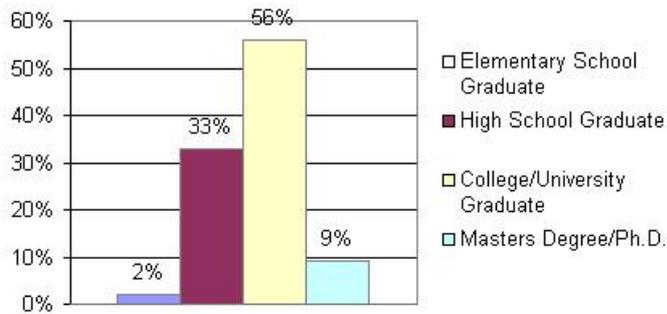
Women who use the Internet		67%
	With Internet access at home	77%
	With Internet access at work	37%

Who Is using the Internet?

Education

What is the level of education among women using the Internet? What age groups do users fall into?

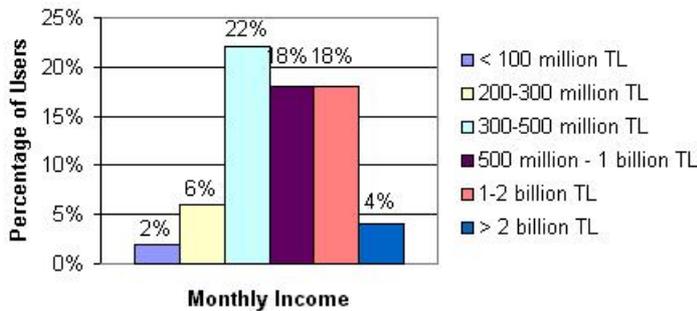
Education



It can be said that women who use the Internet are at least high school graduates with the greatest percentage being college/university graduates.

Economic status

Economic Status of Users

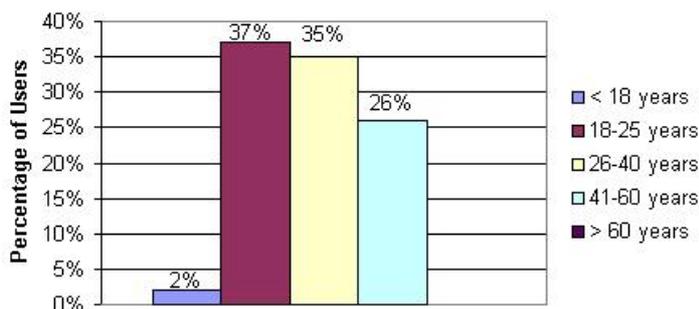


1 US dollar = approximately 1,400,000 TL as of March 2002.

Women who use the Internet have at least moderate income. It can be seen that women with lower incomes do not make up much of the overall percentage. However, surprisingly, women with high incomes (income greater than two billion TL) is just as low a percentage. One explanation can be that women do not earn a lot in Turkey.

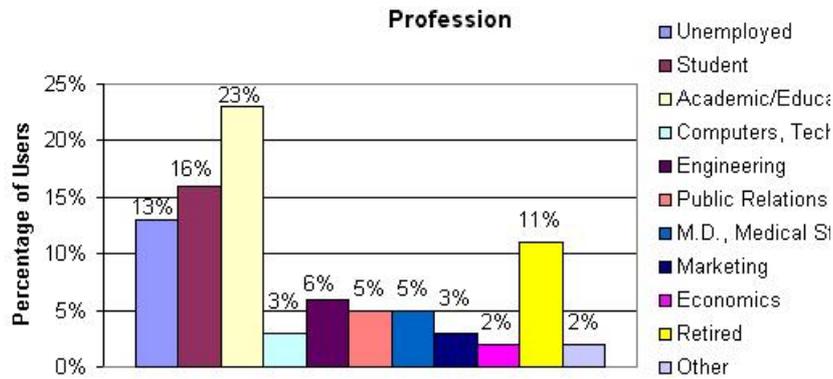
Age

Age Groups



Most Internet users are between the ages 18–40 with the age group 18–25 being slightly ahead of the age group 26–40. We should point out that there were no participants above the age of 60.

Profession



Most users are academics or work in the field of education. There are a considerable amount of students as well as unemployed women.

Marital status

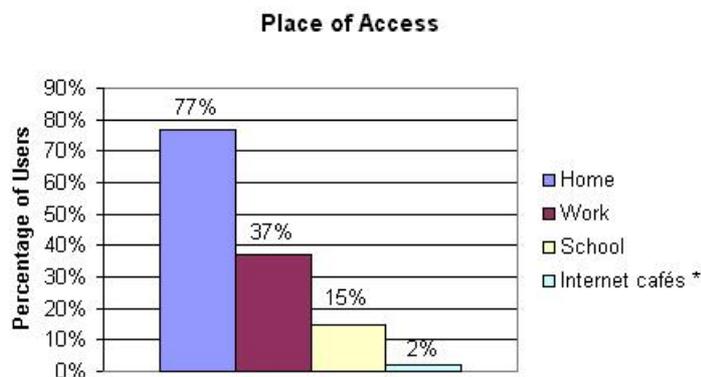
Married Internet users	56%
Single Internet users	44%

There are more married women online than single ones. Most married users have two children. However, a great percentage of users do not have any children.

Children

Users with only one child	17%
Users with two children	36%
Users with more than two children	4%
Users without children	23%

Place of access



* In Turkey, Internet cafés provide Internet access for an hourly fee.

An interesting observation is that although most women have Internet access at home, most of them only use the Internet from time to time, or have only used it a couple of times.

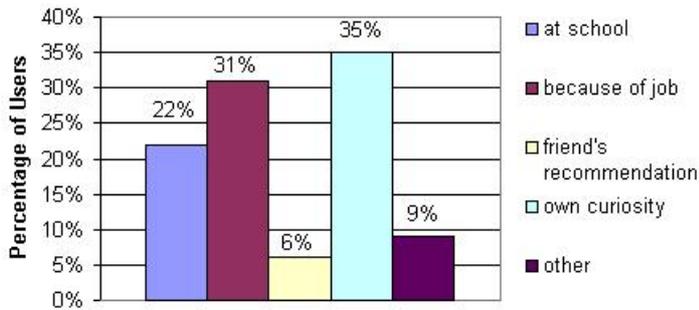
Of those who have access at home:

Only used the Internet a couple of times	19%
Use the Internet from time to time	45%
Continuous users	36%

Going online

How did users start using the Internet? What made them interested?

How Women Started Using the Internet

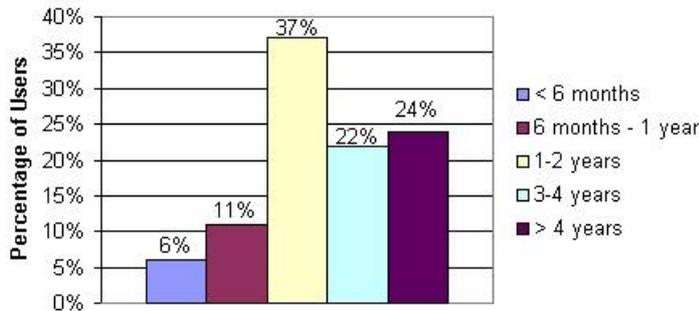


It can be seen that women started using the Internet mostly due to their own curiosity, then because of their jobs.

Internet use and experience

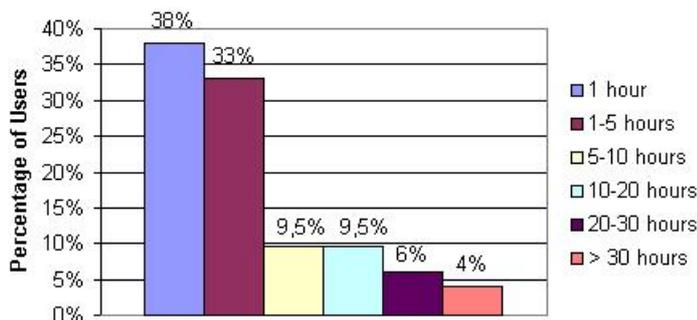
How long have women been Internet users? How often do they use it?

Internet Experience

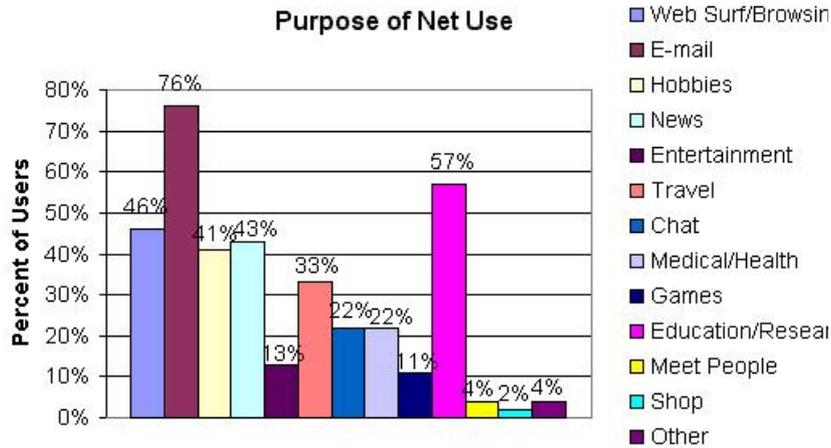


Most women users have been online for at least one to two years. Contrary to what one might think, there is a great percentage of experienced users among Turkish women.

Weekly Internet Use

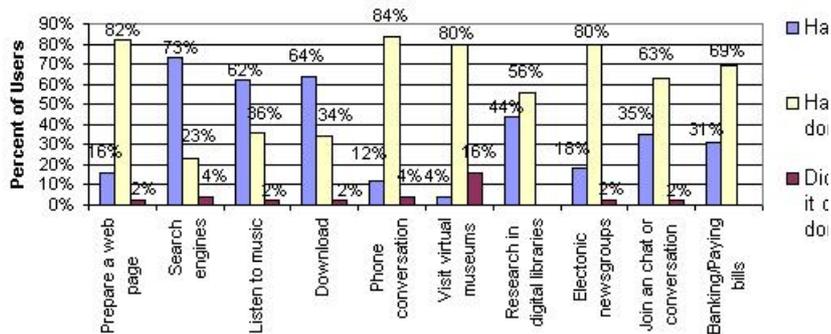


People use the Internet for different purposes and activities. Thus, one can use the Internet in a variety of ways. Here is what Turkish women do online:



This survey showed that women users mostly prefer to use the Internet for e-mail. The next highly preferred use is for educational and research purposes.

What about other activities? There are a wide range of things one can do on and about the Net. Have Turkish women prepared Web pages, downloaded files, or visited virtual museums?



The survey shows that most women have not prepared a Web page, have not had a phone conversation via the Net, have not visited virtual museums, have not joined electronic newsgroups, or have not tried online banking. However, most have conducted searches with search engines, listened to music via the Internet, or downloaded files from different Internet locales.

It can be said that Turkish women are not using all possibilities of the Internet and they don't seem to be interested in learning more about it. When asked if they have attended a seminar about the Internet, or read a book or magazine to learn about it, here is how they responded:

Attending a seminar about the Internet:

Users who have	4%
Users who have not	96%

Buying a book/magazine about the Internet:

Users who have	14%
Users who have not	86%

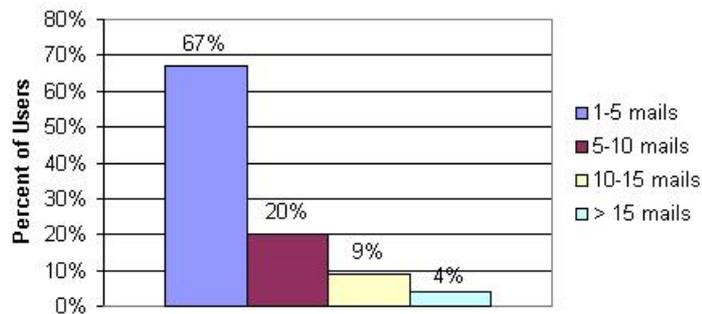


E-mail

Users who have used or are using e-mail	91%
Users who have never used e-mail	9%

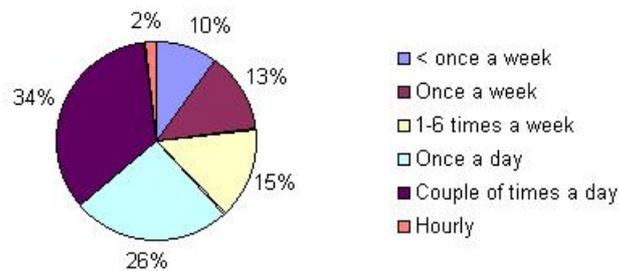
The survey showed that most users have used or are using e-mail. Nevertheless there are almost 10 percent of the surveyed users who have never used e-mail.

Frequency of E-mail Use



Most e-mail users send and/or receive one to five messages a day, and they check their e-mail at least once a day.

Frequency of E-mail Check



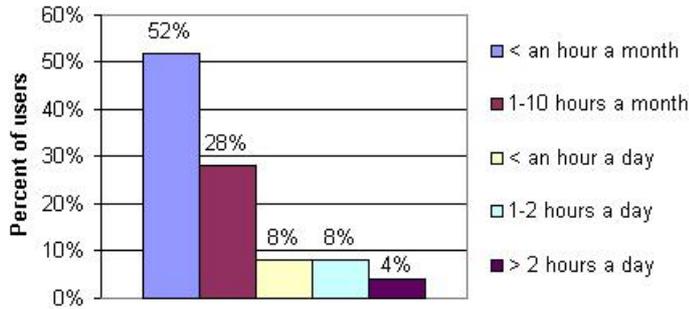
Chat

Do Turkish women chat online? The survey shows that nearly half of the women surveyed have never been in a chat room on the Internet.

Users who have been in a chat room	46%
Users who have never been to a chat room	54%

How long do users stay in chat rooms? Are they frequent members of chat rooms?

Time spent in chat rooms



We see that only 20 percent of the women who chat online do so every day. So Turkish women are not very frequent members of chat rooms in the virtual world.

When asked if they had ever met anybody they have chatted with on the Net in real life (RL), nearly one-third of the women who chat said they have.

Users who met the people they've chatted with on the Net in RL	32%
Users who never met the people they've chatted with on the Net in RL	68%

All of the women who have chat on the Net said that they do not trust relationships in the virtual environment. Most — or 58 percent — said they hide their real identity in the virtual environment.

Users who always hide their real identity	21%
Users who sometimes hide their real identity	37%
Users who never hide their real identity	42%

Almost one-third said they hide their real-life gender in virtual life (VL).

Users who always hide their real-life gender in VL	4%
Users who sometimes hide their real-life gender in VL	28%
Users who do not hide their real-life gender in VL	68%

Most of the women who had chat online said that they were subject to differential treatment on the Net once people realized that they were female.

Users who believe they're being treated differently because of their gender	83%
Users who believe they're not subject to different treatment	17%



Shopping. Something women are accused of investing too much time in, in RL. What about shopping online? Do Turkish women shop online?

Users who have shopped online	4%
Users who have never shopped online	96%

The small percentage who have shopped online specify their reasons for shopping online as:

- Ease of shopping on the Net; and,
- ease of finding products on the Net.

Those who have never shopped online are mostly concerned about the security of personal information, and are not comfortable without face-to-face contact.



People who have marked the choice "other" specified their reasons of not shopping online as:

- Lack of trust; and,
- worry about hackers.

Views about the Internet

Views of users

What do Turkish women think about the Internet? In general one might state that the Internet is a great new technology, a democratic place where everybody can be equal, and an invention which makes life easier. Do women of Turkey agree?

Ninety-four percent of women users agreed that the Internet makes life easier. One out of the 53 users who responded disagreed, while two said they had no idea.

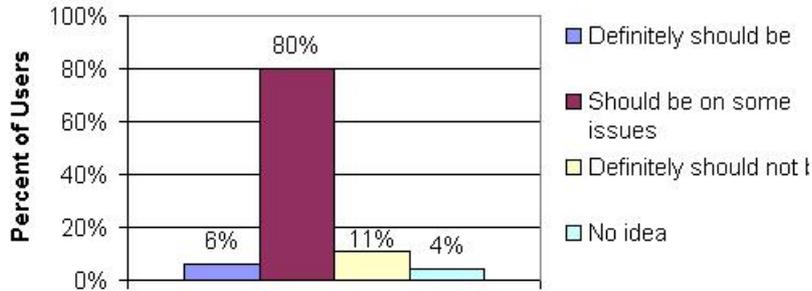
A medium without prejudice?

Users who agree that the Net is a medium in which one can communicate without being subject to prejudice	92%
Users who disagree and say that there is prejudice on the Net	8%

Censorship on the Net

We all know that the Internet is a place where any sort of content can be found. With no authority controlling the content of the Internet, it means that anyone can construct a Web page and share their ideas. Some of this information may be considered inappropriate for some to see. Should there be censorship on the Net to prevent this? What do women of Turkey think?

Should there be censorship on the Internet?



Most users feel that censorship should be applied on some issues on the Net. Only a few users indicated that there should definitely be no censorship.

Language

Content of the Internet, being viewed by a variety of users all around the world, is largely in English. Some argue that those who do not speak English cannot benefit as much from it.

Does language form a barrier in using the Internet for Turkish women? Can they find the information they're seeking for in Turkish?

Users who said they can always find information on the Net in Turkish	26%
Users who said they can only sometimes find information on the Net in Turkish	57%
Users who said they cannot find information on the Net in Turkish	17%

More than half of the users said they could only sometimes find content in Turkish, while over one-quarter of the users said they could always find the information they seek for in Turkish. So, it seems Turkish women are mostly content with the amount of information available in their own language on the Internet.

However, almost one-third of the users feel that language poses an obstacle when using the Internet, and almost half of the users feel it sometimes does so too.

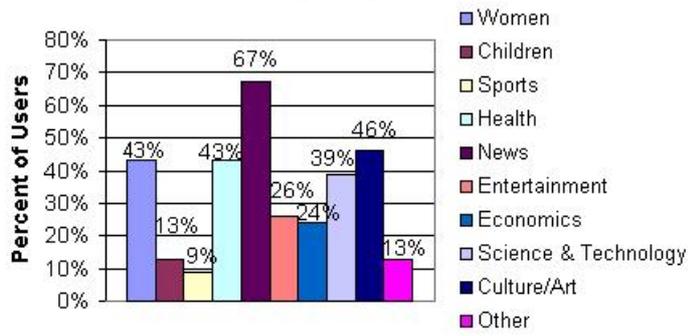
Users who feel that language is a barrier in Net use	32%
Users who feel that language sometimes is a barrier in Net use	45%
Users who feel that language is not a barrier in Net use	23%

Thus, we may say that even though there's considerable content available in Turkish on the Internet, it is not enough. Even though half of those participating in this survey said they spoke English, language still stands as an obstacle for Turkish women in using the Internet.

Content

Given the wide variety of content on the Internet, which sites are preferred by most of our respondents?

Sites Most Frequently Visited



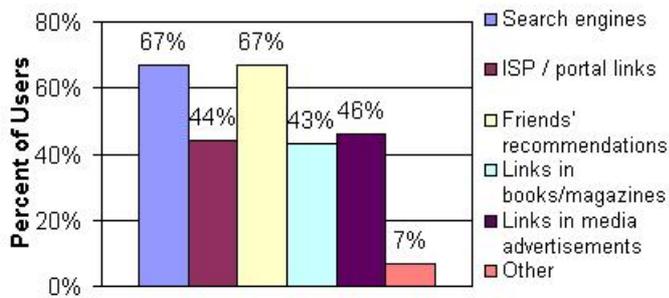
So many Turkish women visit news sites on the Net most frequently, followed by sites about women, children, and culture and arts.

Finding content

How do users find the sites they are looking for? Do they use search engines, or follow hyperlinks on Web pages?

The survey shows that users mostly locate sites by searching with search engines, or through recommendations by friends.

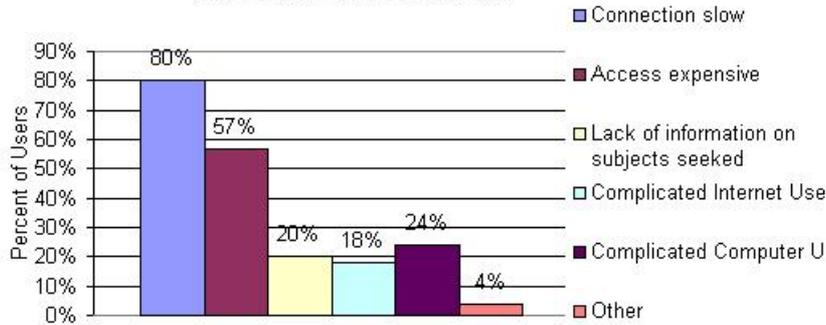
How Do You Locate Sites?



Difficulties

What do people complain the most about the Internet?

Difficulties Faced on the Net



Continue Net use?

Although most people think the Internet makes life easier, as can be seen above it has its difficulties. Are these difficulties so great that users would consider giving up?

Users who have thought of giving up Internet use	10%
Users who sometimes think of giving up Internet use	25%
Users who have never considered giving up the Internet	65%

It is comforting to see that most users haven't even considered giving up the Internet. But still, with one-quarter of the users sometimes thinking about giving up Internet, there is some dissatisfaction.

Views from all respondents

Is the Net indispensable?

As we've been saying, the Internet has a lot to offer. But are these offerings so important that they make the Internet indispensable? Is not having Internet access a great loss? All the participants were asked if they thought the Internet offered anything important or not, and if not having Internet access was a disadvantage. More than half of the users and also non-users believe that the Internet has something important to offer. Users and non-users responded similarly in this case:

Internet users who believe the Net offers something important	60%
Non-users who believe the Net offers something important	67%
Internet users who partially agree that the Net does not offer anything important	27%
Non-users who partially agree that the Net does not offer anything important	19%
Internet users who believe the Net does not offer anything important	13%
Non-users who believe the Net does not offer anything important	14%

When asked if they thought not having Internet access was a disadvantage, the responses of users and non-users were a little different than they were in the previous case. 94 percent of the users agreed to some degree that it was a disadvantage while 24 percent of the non-users disagreed saying it was not a disadvantage.

Not having Net access is a disadvantage:

Users who agree	46%
Non-users who agree	48%
Users who partially agree	48%
Non-users who partially agree	28%
Users who disagree	6%
Non-users who disagree	24%

Thus, most respondents think that the Internet is, in fact, important, at least to some extent. Half of the respondents strictly agree that not having Net access is a disadvantage. The reason for the percentage of non-users who disagree being high could be because they have never used the Internet or they don't know as much about it. But it may also be a sign of these non-users not being so much interested in starting to use the Internet.

Time

Does the Internet save time allowing us to perform transactions, such as sending gifts to loved ones, talking to a friend living in another continent, or even buying a car, from the comfort of our own homes, without having to move anything but our hands? Or do we waste our time by browsing, surfing, or chatting?

Most of the respondents agree at least up to some extent that the Internet saves time; users and non-users seem to be in some agreement on this issue.

Using the Internet saves time:

Users who agree at least to some extent	90%
Non-users who agree at least to some extent	86%
Users who disagree	10%
Non-users who disagree	14%

People spend too much time on the Internet:

Users who agree	46%
Non-users who agree	68%
Users who partially agree	52%
Non-users who partially agree	27%
Users who disagree	2%
Non-users who disagree	5%

Children

It has already been noted that some users believe there should be censorship on the Net on some issues. Do these issues include inappropriate material for children? Do our respondents feel that it is easy for children to access this material on the Internet?

Most respondents agree that there is material that is inappropriate for children on the Net and that they can have access to it. The total percentage of users and the total percentage of non-users agreeing in some way is about the same, about 90 percent in both cases. However, there is a slight difference between the number of users who strictly agree and non-users who strictly agree.

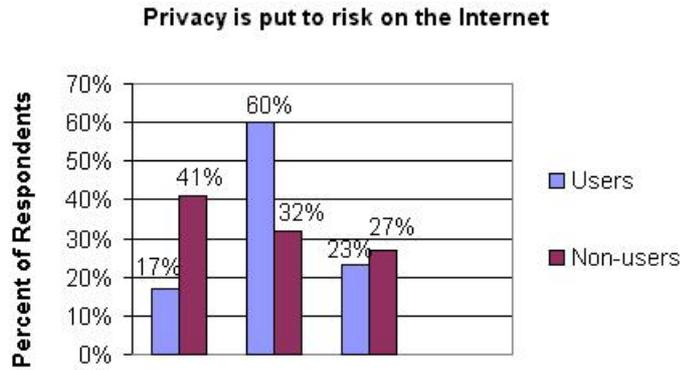
Children can have access to a lot of inappropriate material on the Internet:

Users who agree	63%
Non-users who agree	55%

Users who partially agree	30%
Non-users who partially agree	41%
Users who disagree	7%
Non-users who disagree	2%

Privacy at risk?

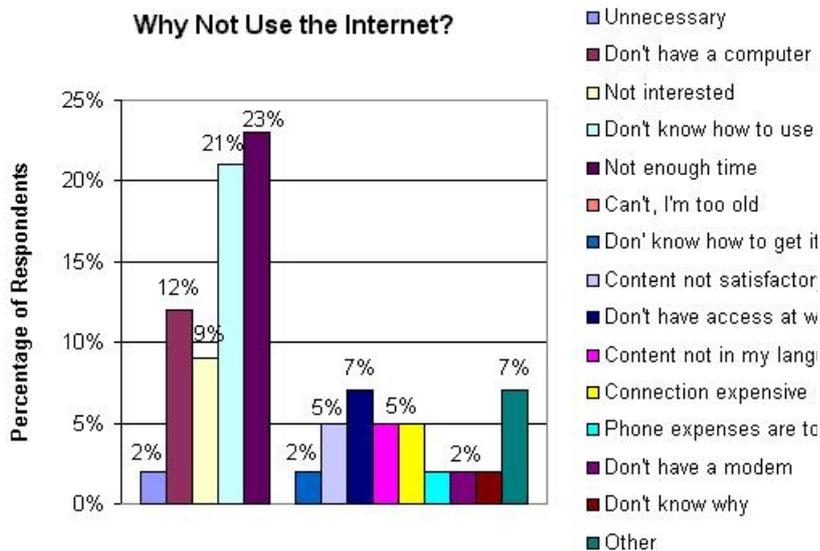
Privacy is another key issue, brought up as a negative element when criticizing the Internet. Is privacy put to risk when on the Internet? What do our respondents think?



Once again most non-users strictly agree when most users partially agree. But the overall percentage agreeing in some way is about the same of both users and non-users. They generally believe that those who use the Internet put their privacy at risk.

Why not use the Internet?

Finally, the respondents were asked what prevented them from using the Internet? While the answers greatly varied, the leading reason was given as "not having enough time". This may be another way of saying that the Internet is a "time consumer" instead of a "time saver" or that they think learning how to use the Internet takes a lot of time.



The next popular answer was "I don't know how to use it", in a way, pointing to a lack of interest. This was followed by people stating that they didn't have a computer which certainly constitutes as a valid reason. But we need to investigate why some still do not own a computer.



Conclusion

It can be concluded from the results of this survey that in Turkey, Internet use is widespread amongst women living in some urban areas. Although only one-third of the users are continuous Net users, the others can be seen as potential users because, most of them already have Internet access in their homes. There was only one respondent who said she didn't know what the Internet was out of the 81 respondents.

The non-users are not connected mostly because they don't have enough time, or they don't have a computer, or they don't know how to use the Internet. This can be interpreted as non-users being interested in Net use, since reasons like not being interested, or the Internet being unnecessary were rarely mentioned. They have given not having enough time as a reason of not using the Internet, perhaps due to a misconception that the Internet consumes a lot of time. Since these people have never used the Internet, this conception may change once they have done so. Those that don't have a computer simply may be unable to afford one. Once their economic status improves there won't be many obstacles that will prevent them from using the Internet. Those with an adequate economic status always have the option of Internet cafés. Others have said they don't know how to use the Internet. This problem is probably due to an absence of widespread efforts to spread Internet use; there has not been a systematic educational movement in Turkey for the Internet. Nevertheless, the general outlook looks hopeful in terms of Internet use by urban Turkish women and we think more women will log on soon.

Focusing on those women who are using the Internet, it can be seen that they're not using all features of the current Internet. It is mostly used for its basic features like e-mail and research. Many Net activities such as Web page construction, electronic newsgroups, and online phone conversations have not been done by the majority of respondents. This is in part due to lack of knowledge and experience about the Internet. Turkish women don't know what kinds of Internet experiences are possible.

One important finding of this survey is that Turkish women do not shop online. Only two of the respondents said that they have shopped a couple of times on the Internet. It seems that most women feel online shopping is not safe in terms of security and privacy. There is also some discomfort in not having face-to-face contact or any sort of personal interaction. Turkish women do not feel comfortable buying products without seeing them, by just clicking.

When analyzing what Turkish women think about the Internet, we can start by saying they generally feel it is free of prejudice. However, when it comes to the issue of gender, they say at times they are treated differently because they are female, and they sometimes feel a need to hide their real identity. Thus, Turkish women do not trust relationships on the Internet. They also feel that when they are online, they are putting their privacy at risk.

On the issue of censorship, women feel that with the Internet being such an independent environment, on some issues censorship should be applied. They especially agree that there is a danger of children having access to inappropriate material on the Net.

The respondents who use the Internet mostly believe that language is not a barrier. But, one-third of the users believe that it does stand in the way of Net use. Here it should be pointed out that two-thirds of the users know at least a second language, usually English. Hence, those who believe language constitutes a barrier may be those respondents who only know Turkish.

Users and non-users alike generally agree that the Internet has something important to offer and that not having Internet access is a disadvantage. Thus, they believe that the Internet has a certain place in one's life.

We can conclude that Turkish women of the city have not yet integrated virtual life with real life. But, they have started using the Internet, are happy about it, and they acknowledge the importance of it. They are just beginning to enter virtual life, and there is still some level of adjustment. Those who have not met the Internet yet have not closed their doors to it, so the number of users is sure to increase in the future. Again, it should be stressed that these conclusions cannot be made for all women in Turkey, due to the small scale of this study. 

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Notes

1. William M. Daley, U.S. Secretary of Commerce during the Clinton administration. These remarks were a reaction to the UCLA Internet Study; see the UCLA Internet Report 2000, and UCLA Internet Report 2001, "Surveying the Digital Future," at <http://www.ccp.ucla.edu/index.asp>, accessed 27 February 2002.
2. 513.41 million people, August 2001, Nua Ltd.; see http://www.nua.ie/surveys/how_many_online/world.html, accessed 27 February 2002.
3. IBS Research, see <http://www.ibsresearch.com>, accessed 27 February 2002.
4. Republic of Turkey, Prime Ministry, State Institute of Statistics (SIS), at <http://www.die.gov.tr/nufus/02012002.htm>, accessed 27 February 2002.
5. TUBITAK-BILTEN, Research on the Use of Communication Technologies in Turkey, released 22 January 2001, at <http://basin.tubitak.gov.tr/bulten/bilten.htm>, accessed 27 February 2002.
6. ProCon GfK; this information was taken from an article by Turk.internet.com, "Internet Kullanimi Yuzde 17 Artti," dated 31 May 2001, at <http://www.turk.internet.com/haber/yazigoster.php3?yaziid=1890>, accessed 27 February 2002; see ProCon GfK Business Information Services, the research partner of IBS, at <http://www.procongfk.com>, accessed 27 February 2002.

Appendix

INTERNET IN THE LIVES OF TURKISH WOMEN

Please participate in our survey by answering the questionnaire below.
The aim of this survey is to determine the place of the Internet in the lives of Turkish women.*

INTERNET ACCESS & USE:

1.) Do you know what the Internet is?
 Yes No

2.) Have you ever used the Internet?
 Yes No

If you answer is 'No' please continue with question No. 34:

3.) If you have previously used the Internet, which one of the below is true for you?
 I have used the Internet only a couple of times.
 I use the Internet from time to time.
 I am a continuous Internet user.

4.) Do you have access to the Internet?
 Yes No

5.) Where do you usually access the Internet at?
 Home
 Work
 School
 Internet cafes
 A friend's or relative's house
 Other _____ (Please specify.)

6.) How did you start using the Internet?
 I started at school.
 I started because of my job.
 I started through a friend's recommendation.
 I started due to media commercials — advertisements.
 I started due to my own curiosity.
 Other _____ (Please specify.)

7.) How long have you been using the Internet?
 Less than 6 months
 6 months — 1 year
 1 — 2 years
 3 — 4 years
 More than 4 years

8.) How often do you use the Internet? (Weekly)
 1 hour
 1 — 5 hours
 5 — 10 hours

- 10 – 20 hours
- 20 – 30 hours
- More than 30 hours

9.) For what purposes do you use the Internet? (You may select more than one.)

- Web surf or browsing
- E-mail
- Finding information about my hobbies
- Following the news
- Finding entertainment information
- Shopping (e-commerce)
- Finding travel information
- Chat
- Finding medical or health related information
- Playing games
- Education – research purposes
- Meeting people
- Other _____ (Please specify.)

E-MAIL:

10.) Have you ever sent or received an e-mail message?

- Yes No

If your answer is 'No' please continue with question No. 13:

11.) How often do you use e-mail? (Per day)

- 1 – 5 mail(s)
- 5 – 10 mails
- 10 – 15 mails
- More than 15 mails

12.) How often do you check your inbox for e-mail?

- Less than once a week
- Once a week
- A couple of times a week (1-6 times)
- Once a day
- A couple of times every day
- Hourly

CHAT:

13.) Have you ever been in a chat room on the Internet?

- Yes No

If your answer is 'No' please continue with question No. 20:

14.) How much time do you spend in chat rooms?

- Less than an hour a month
- 1 – 10 hours a month
- Less than an hour every day
- 1 – 2 hours every day
- More than 2 hours every day

15.) Have you met anybody in real life that you have wrote to in the virtual environment?

- Yes No

16.) Do you hide your real identity in the virtual environment?

- Yes No Sometimes

17.) Do you trust the relationships in the virtual environment?

- Yes No

18.) Do you hide your real gender in the virtual environment?

- Yes No Sometimes

19.) Do you think you are treated differently in the virtual environment when people know you are a female?

- Yes No

E-COMMERCE:

20.) Do you shop online?

- No, I have never shopped online.

I have only shopped a couple of times.

Yes, I always shop online.

If your answer is 'No' please continue with question No. 22:

21.) Why do you prefer shopping online? (You may select more than one.)

Ease of shopping

Shop 24 hours a day

More fun

Lower prices

Ease of finding product

Availability of product — service information

Availability to compare prices

Saves time

I like not having to deal with salespeople

Other _____ (Please specify.)

22.) Why not shop online? (You may select more than one.)

I am concerned about the security of my personal information.

Product delivery takes a long time.

Difficulty of product return.

Discomfort with not having face-to-face contact.

Hard to assess product quality.

I don't use a credit card.

I've previously had problems.

I don't want to pay shipping charges.

Other _____ (Please specify.)

GENERAL LOOK:

23.) Which of the Internet activities below have you done?

... Preparing a Web page.

Yes

I didn't know I could.

No

... Conducting search using web search engines.

Yes

I didn't know I could.

No

... Listening to music over the Internet.

Yes

I didn't know I could.

No

... Downloading from the Internet.

Yes

I didn't know I could.

No

... Having a phone conversation through the Internet.

Yes

I didn't know I could.

No

... Visiting virtual museums.

Yes

I didn't know I could.

No

... Research in digital libraries.

Yes

I didn't know I could.

No

... Electronic newsgroups membership.

Yes

I didn't know I could.

No

... Joining a chat or discussion on the Internet.

Yes

I didn't know I could.

No

... Banking or paying bills on the Internet.

- Yes
 I didn't know I could.
 No

... Attending a seminar about the Internet.

- Yes
 I didn't know I could.
 No

... Buying a book or magazine to learn about the Internet.

- Yes
 I didn't know I could.
 No

24.) Do you think the Internet makes life easier?

- Yes
 No
 I have no idea.

25.) Do you think the Internet is a medium in which you can communicate without being subject to prejudice?

- Yes No

26.) When you're surfing on the Internet, which sites do you visit most frequently? (You may select more than one.)

- Women
 Children
 Sports
 Health
 News
 Entertainment
 Economics
 Science — Technology
 Culture — Art
 Other _____ (Please specify.)

27.) How do you find sites when you are surfing on the Web? (You may select more than one.)

- Through subject search on search engines.
 Following links of Internet service providers or portals or other Web pages.
 Through friends' recommendations.
 Using links found in various magazines or books.
 Through links in the media (TV/radio/newspaper) advertisements.
 Other _____ (Please specify.)

28.) Can you reach the information you seek in Turkish on the Internet?

- Yes No Sometimes

29.) Do you think language forms a barrier in using the Internet?

- Yes No Sometimes

30.) Do you think censorship should be applied on the Internet?

- Definitely should
 On some issues
 Definitely should not
 I have no idea

31.) What are the most important difficulties you have faced when on the Internet? (You may select more than one.)

- Internet connection being too slow
 Internet access being expensive
 Lack of information on a subject I search
 Internet being too complicated to use
 Difficulty of using a computer
 Other _____ (Please specify.)

32.) Have you ever considered giving up using the Internet?

- Yes No Sometimes

33.) Which of the below do you agree on about the Internet?

... Not having Internet access is a great disadvantage.

- I agree
 Partially agree
 Disagree

... People spend too much time on the Internet.

- I agree
- Partially agree
- Disagree

... I don't think the Internet offers anything important to people.

- I agree
- Partially agree
- Disagree

... Children have access to a lot of inappropriate material on the Internet.

- I agree
- Partially agree
- Disagree

... People who connect to the Internet put their privacy at risk.

- I agree
- Partially agree
- Disagree

... Using the Internet saves time.

- I agree
- Partially agree
- Disagree

34.) Why not use the Internet? (You may select more than one.)

- Unnecessary
- I don't have a computer
- I'm not interested
- I don't know how
- Not enough time
- I can't, I'm too old
- I don't know how to get it
- Content doesn't satisfy me
- I don't have access at the office
- Content is not in my language
- It's expensive to get connected
- Phone expenses are too much
- I don't have a modem
- I don't know
- Other _____ (Please specify.)

PERSONAL INFORMATION:

NAME, SURNAME:

SEX:

- Female
- Male

AGE: (Please choose one of the below.)

- Under 18 years
- 18 – 25 years
- 26 – 40 years
- 41 – 60 years
- Over 60

EDUCATION STATUS:

- Haven't been to school
- Elementary School
- High School
- University–College Graduate
- Master's Degree — Ph.D.

LANGUAGES SPOKEN:

- Turkish
- English
- German
- French
- Italian
- Spanish
- Other _____ (Please specify.)

PROFESSION: (Please choose one of the below.)

- Unemployed
- Student
- Academic, Education

- Computers, Technology
- Engineering
- Public Relations
- M.D., Medical Staff
- Law
- Marketing
- Economics
- Other _____ (Please specify.)

MARITAL STATUS:

- Married Single

Do you have any kids? If so, how many?

- Yes, only one.
 Yes, 2 kids.
 Yes, 3 – 5 kids.
 Yes, more than 5 kids.
 No, I don't have kids.

ECONOMIC STATUS:

Your monthly income:

- Less than 100 million TLs
 Minimum Wage
 200 – 300 million TLs
 300 – 500 million TLs
 500 million – 1 billion TLs
 1 – 2 billion TLs
 More than 2 billion TLs

Thank you for participating in our survey.

This questionnaire has been prepared by Bilkent University Comp. Engineering Dept. MS student Ayisigi B. Sevdik and is for academic purposes only. For your questions & comments: ayisigi [at] bilkent [dot] edu [dot] tr

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